

London Parks Benchmarking Research Project

Tooting Common Survey Findings

REPORT BY

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1. Introduction

This report presents the results of two surveys undertaken simultaneously for Tooting Common. Each set of data is presented in a user-friendly, easy-to-read manner to enable quick and clear understanding of park issues and park user views as well as to facilitate comparisons with other parks in the study. The reports were not intended to include detailed conclusions but a very general top-line commentary has been provided for each question's responses.

This park is one of five parks being surveyed, each representing a cross section of the typology of parks identified in the London Plan. The parks selected are:

- Small – Newington Green (Islington)
- Local – Central Park (Newham)
- District - Finsbury Park and Parkland Walk (Haringey)
- Metropolitan - Tooting Bec Common (Wandsworth)
- Regional - Richmond Park (Royal Parks)

Tooting Common



Tooting Common Park is situated in the borough of Wandsworth. It covers 221 acres, (89 hectares), and is managed with the objective of retaining much of its natural character as a large open space with extensive areas of woodland and acidic grassland and is classified as a site of metropolitan importance in an area of London severely deficient in good wildlife sites. Formal park services include an athletics track, activity centre, fishing in season, horse riding, play equipment, an outdoor swimming pool, sports pitches and tennis courts. Opening times are from dawn to dusk every day of the year and there is a warden based on site.

Source: www.wandsworth.gov.uk

2. Methodology

2.1. Household survey

2,400 questionnaires were distributed by BWA during the week commencing 15th September. The questionnaires were distributed in batches of 100 from 24 points within the park catchment area (defined as a maximum of 30 minute walk from the park).

1	Hydethorpe/Radburn	13	Gleneldon/Bournevale
2	Thornton/Sternhold	14	Westcote/Eardley
3	Mount Ephriam Road/Woodfield	15	Crowborough/Ramsdale
4	Garrards/Prentis	16	Lessingham/Blakenham
5	Aldrington/Fayland	17	Holdernesse/Trinity Cres
6	Furzedown/Clairview	18	Hanson/Mart/Lamia/Kenil/Ravenswood
7	Francisan/Mantilla	19	Clarence Crescent/Helby
8	half way up Drakefield	20	Downton/Faygate
9	Carmina/Ritherdon	21	Gracefield/Leithcote
10	Shipka/Sistove/Rossiter	22	halfway up Seeley
11	Montrell/Tierney	23	Graveney/Fishponds
12	Leigham/Woodleigh	24	Boundaries/Rowfant

A total of 260 responses were received. This represents a response rate of 11%, and falls short of the anticipated 15%, or 350 replies. Factors affecting the response rates include the proximity of Wandsworth Common and Clapham Common to the north west and east of Tooting Common and, to the south, the high degree of ethnic diversity and respective language barriers and lower level of active community participation and expression.

2.2 Field interviews

Sport England required each park surveyed as part of this project to have at least 350 user survey questionnaires completed over a nine day period (including two weekends) to make the results compatible with their Leisure Centre surveys.

The survey bureau MRUK undertook interviews in Tooting Common using a similar questionnaire as the household survey but amended for in-park use. Field surveys were carried out across a two week period – 22nd September- 5th October including both weekends. The interviews were conducted at different times of the day – morning, lunchtime and afternoon, and at different entry gates to the park as shown in Table 2.1.

Table 2.1 Interviews conducted in Tooting Common Park, September/October 2008

Gate	***Week***		***Day***			***Time***		
	22nd-28th September	***29th September - 5th October***	***Mon-Fri***	***Sat***	***Sun***	***09.00-12.00hrs***	***12.00-15.00hrs***	***15.00-18.00***
Dr Johnson Ave	*106*		*75*	*15*	*15*	*107*	*209*	*104*
Culverden Rd	*104*		*75*	*15*	*15*			
Bedford Hill	*105*		*75*	*15*	*15*			
Cavendish/ Emmanuel	*105*		*75*	*15*	*15*			
			300	*60*	*60*			
Total	***420***		***420***			***420***		

The length of the interview lasted roughly 10 minutes – the maximum length of time advised by MRUK for an exit interview. 420 in-park surveys were completed across the period, well in excess of the target of 350.

2.3 User counts

In lieu of gate counters MRUK also conducted user counts in Tooting Common for 15 minutes each hour between 9.00am and 6.00pm, at the gates detailed in Appendix 2. The gates chosen were the four of the busiest gates advised by the park manager. There are in fact twelve formal entrances as well as several informal ones. The common itself is not enclosed and has only a very low post fence around its perimeter, low enough for anyone to be able to step over it and gain access to the common.

The *field survey* counts, when grossed up, indicates an estimate of 1,787,000 users over the year. This calculation takes into account:

- seasonal variability: an adjustment factor of 0.92 was applied based on the survey timing (straddling September and October) and monthly average attendance calculated from automatic counters in Central Park. (see Newington Green report for counters data).
- upward adjustments for gates unable to be covered by the research company's gate counters. Nominally a factor of 3 would be applied (12 gates total, 4 gates covered), but as the 4 covered were the busiest gates the factor was reduced to 2.
- a multiplier of 15% as suggested by the park manager for park users stepping over the fence to gain access to the common.
- an adjustment of 1.05 to allow for park users visiting the park after the 'counts' hours, as applied to every park

The park-user estimate above, translated to persons per hectare per year, gives a figure of 20,100 persons per year.

3. Analysis and comparisons of household & field survey responses

SECTION 1: General – All respondents

Q1 and Q2 are the Best Value Performance Indicator questions relating to parks, they were not asked in the park interviews in order to keep the interview time down.

Q1. Thinking generally about the parks and open spaces in your area:

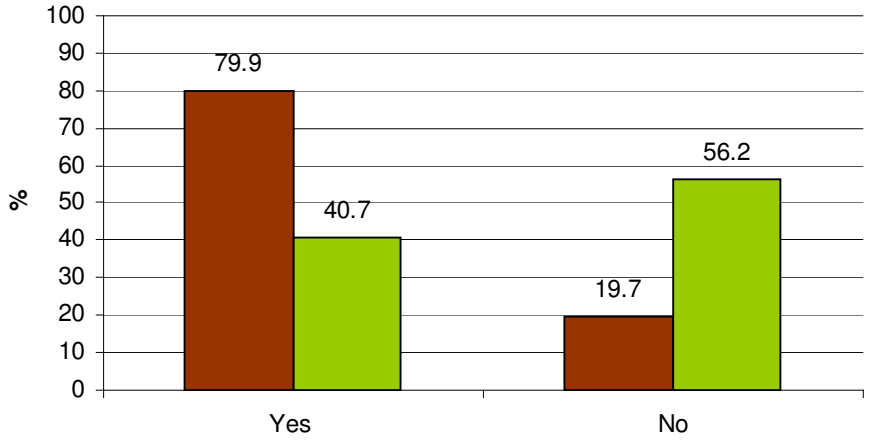
Household Survey (%)		
	Yes	**No**
Do you feel they are important in making somewhere a good place to live?	99.2	0.4
Do you feel satisfied with the provision in your area?	86.5	11.2
Do you feel your local parks/open spaces need improving?	48.6	44

Q2. Do you feel that the parks/open spaces in your area have improved over the last three years?

Household Survey (%)		
Better	**Worse**	**Same**
35.5	6.6	56

Legend: **Household Survey** **Field Survey**

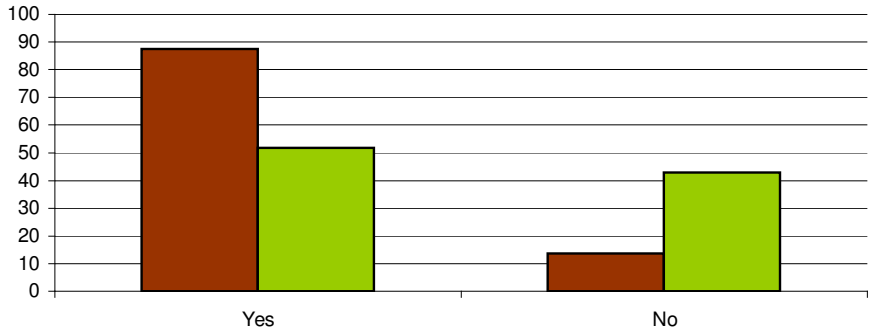
Q3 Do you have access to a garden?



As found in other surveys, the proportion of field respondents without a garden was higher than that of the household respondents.

Legend: Household Survey Field Survey

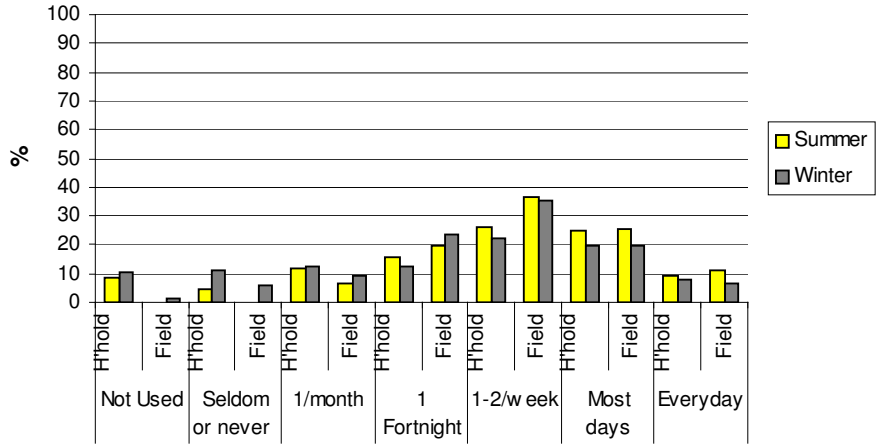
Q4 In the last 12 months have you been for a day out in the countryside?



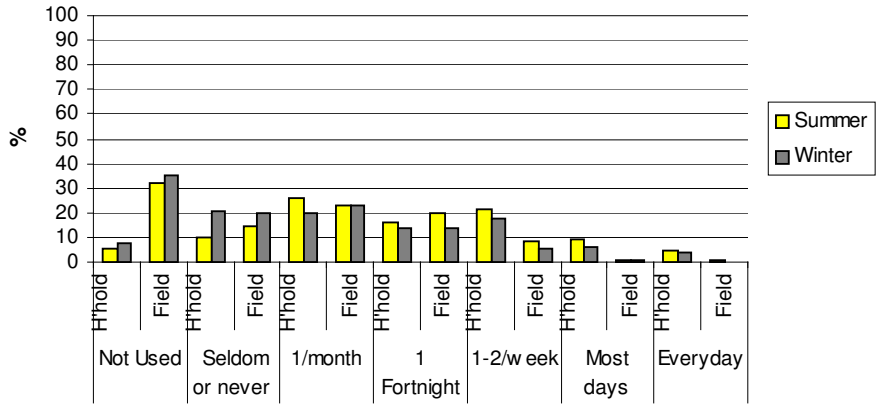
Just over half of both sets of respondents had been for a day out in the countryside.

Q5 In the last 12 months how often have you used parks and open spaces, including as part of a shortcut or cycle journey?
(Summer = May - October and Winter = November - April)

Tooting Common/season



Other Parks/season



Q6 If you do not use Tooting Common please explain why?

This question is only applicable to household surveys. 30 out of 260 ie 12% of household respondents did not use Tooting Common.

	Household Survey (%)
I am too busy / not enough time	44
It is too difficult to get to	0
Poor health	4
Don't like parks and open spaces	0
It is badly maintained	4
Lack of suitable transport	28
The park does not interest me	0
I don't feel safe visiting the park	8

	Household survey
Other reason (please describe)	• Wandsworth Common was nearer – the main reason • It doesn't have a nice well-maintained meeting point cafe. • In winter tend to go to Clapham Common as nearer to where live. • Tend to spend more outdoor time in my own garden. • Security. Presence of prostitutes at Bedford Hill. • No toilets • Work in the week, bad weather. • Used to go most days until I stopped going because of dog fights and dog mess.

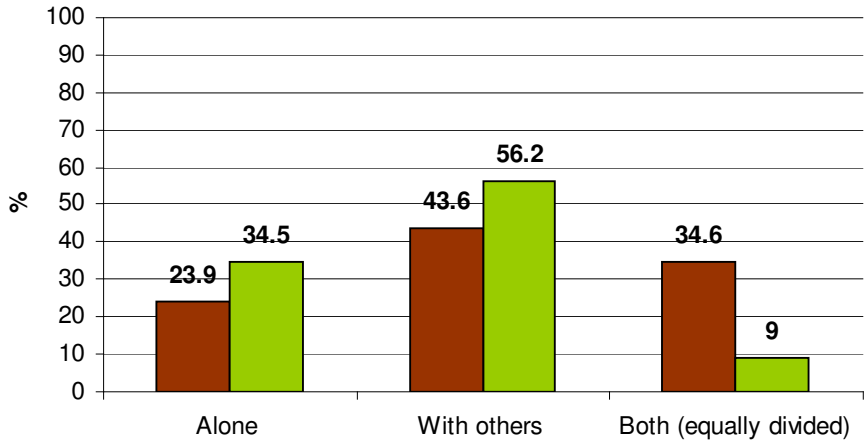
SECTION 2: Tooting Common – Park Users Only

The following results are responses from all field respondents, 447, and 230 household respondents.

Note: the responses tabulated are for those people answering the question. Since not all did, not all answers sum to 100%. Similarly, for multiple-choice questions, answers can sum to over 100% where respondents were asked to tick multiple options if such applied. Where respondents were expected to give one answer, many household respondents gave more than one.

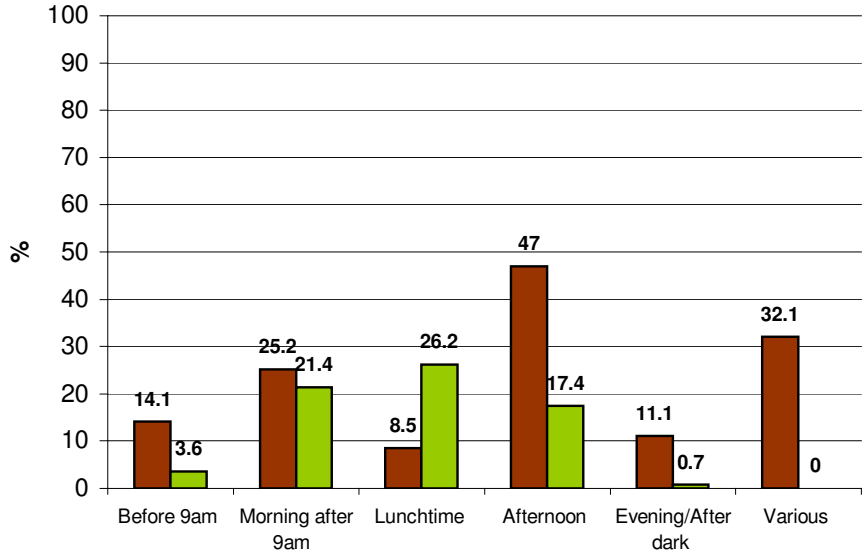
Legend: **Household Survey** **Field Survey**

Q7 If you visit Tooting Common do you normally visit the park alone or with others?



The majority of both sets of respondents visited the park with others.

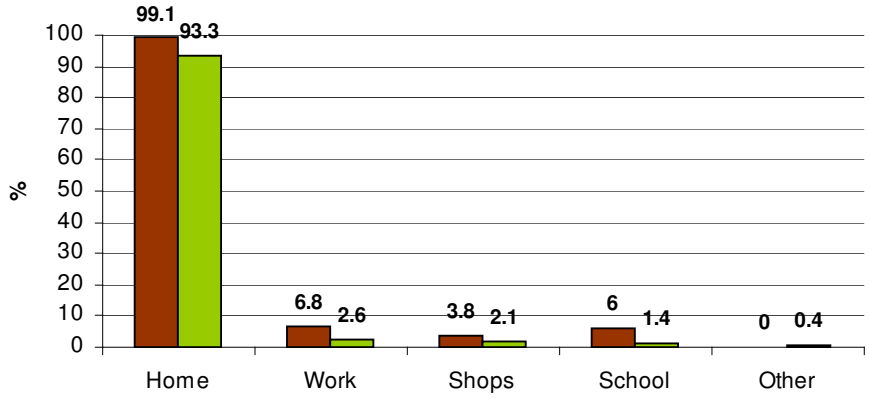
Q8. What time of day do you normally use the park?



The field respondent's use of the park spread across 9am to 5pm whilst the majority of household respondents visited the park in the afternoon.

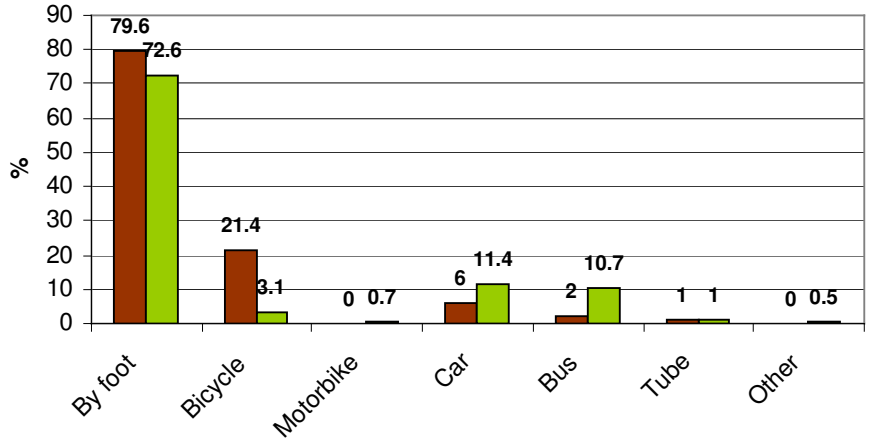
Legend: Household Survey Field Survey

Q9 Where do you usually travel from?



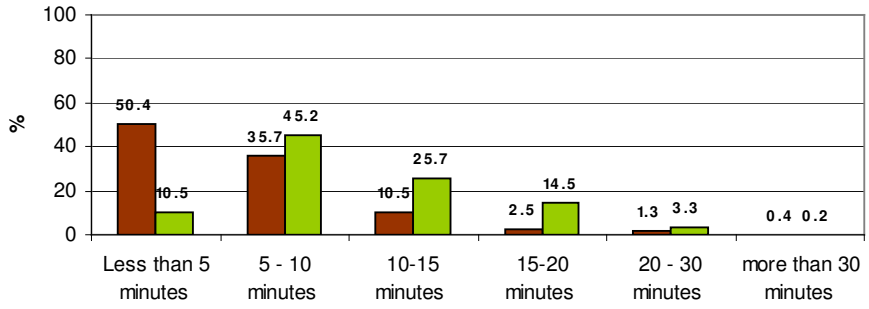
The vast majority of both sets of respondents travelled to the park from home.

Q10. How do you usually travel to the park?



The majority of both rests of respondents walked to the park. Just over a fifth of household respondents cycled to the park whereas virtually none of the field respondents did. A tenth of field respondents got to the park by bus and by car.

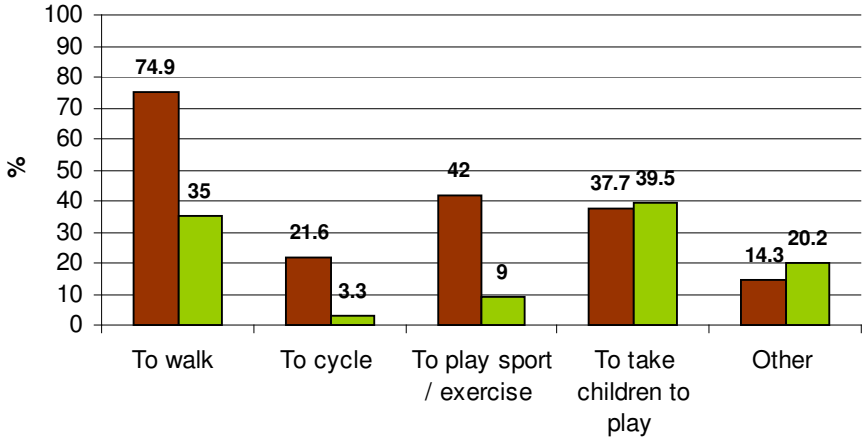
Q11. How long does it normally take you to get to the park?



Half of the household respondents took less than 5 minutes to get to the park whereas almost half of the field respondents spent 5-10 minutes getting to the park.

Legend: Household Survey Field Survey

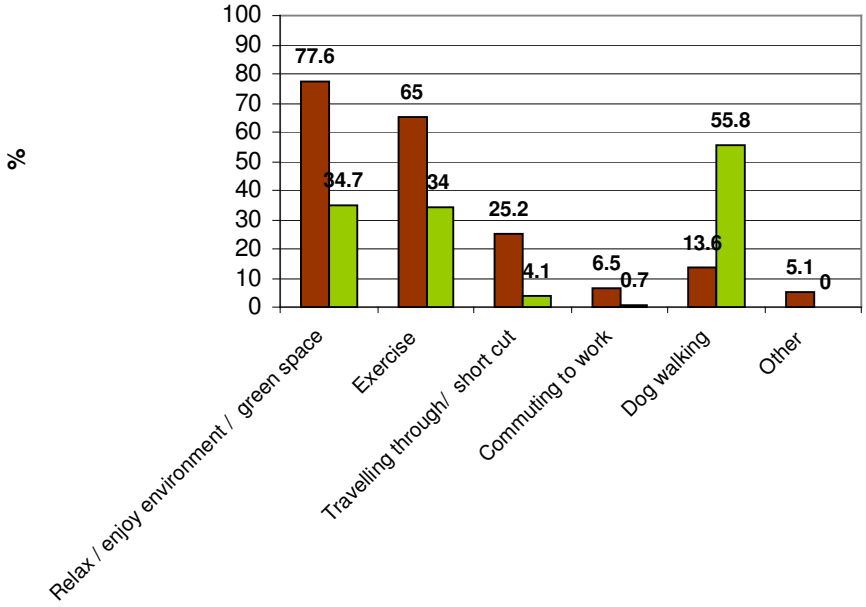
Q12. Generally, why do you go to the park?



Three quarters of household respondents went to the park to go for a walk whereas only one third of field respondents did so. Two fifths of household respondents also went for exercise whereas only one tenth of field respondents did so. Almost the same proportion of both sets of respondents took their children to play there.

Park Uses: Walking

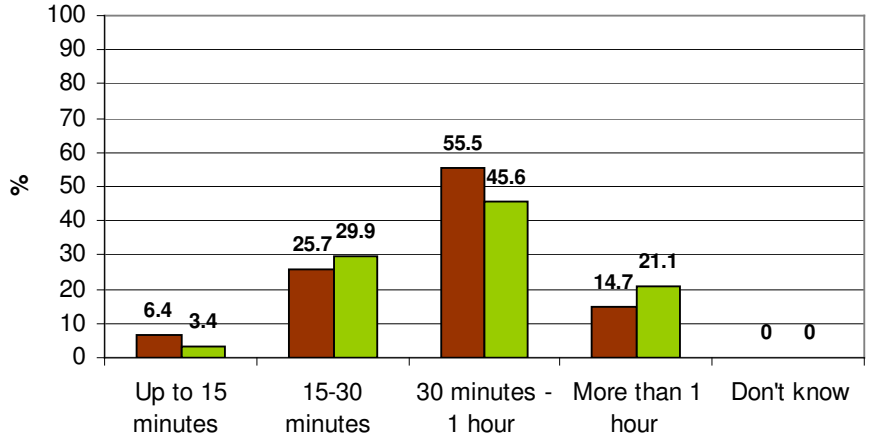
Q13. If you walk in the park, why? (please tick as many of the following that apply)



Over three quarters of household respondents walked in the park to relax and just over two thirds of them went to exercise. In comparison, just over one third the field respondents went for a walk in the park to relax and to exercise. The main difference between the two was that half as many field as household respondents used the park for walking and exercise but many more field respondents used if for dog walking.

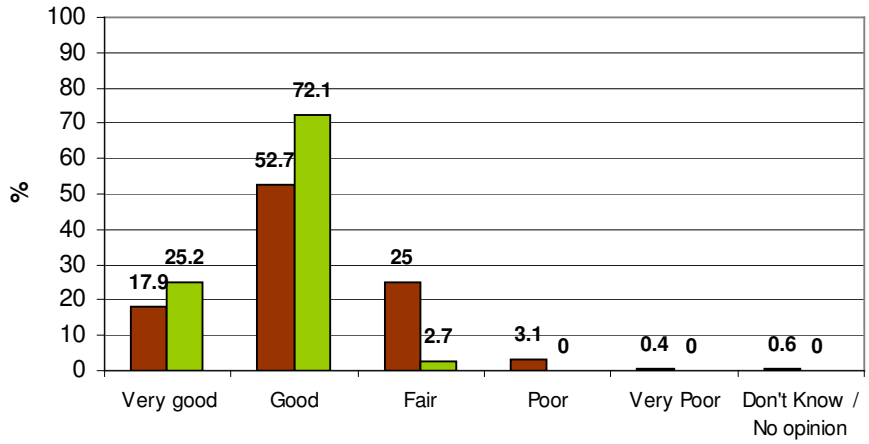
Legend: Household Survey Field Survey

Q14. Generally, how long do you spend walking in this park?



Almost one half of the field respondents spent 30mins-1 hour in the park whereas over half the household respondents did so. Roughly the same proportion of field and household respondents spent 15-30 minutes there.

Q15 How satisfied are you with the quality of walking routes (paths and roads) in the park?



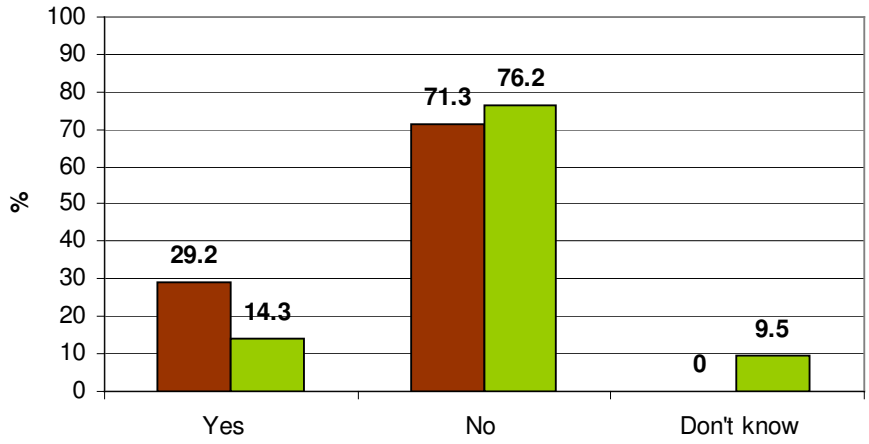
Nearly three quarters of field respondents thought routes were good whereas only half of household respondents thought so.

Q16 Is there anything that could be done to improve provision for walking in this park?

Household surveys overwhelmingly wanted to see improved footpaths closely followed by improved lighting/safety. Field respondents wanted to see less litter and better footpaths. See Appendix 2 for details

Legend: Household Survey Field Survey

Q17 Do you feel there is any conflict between walkers and other users of the park?



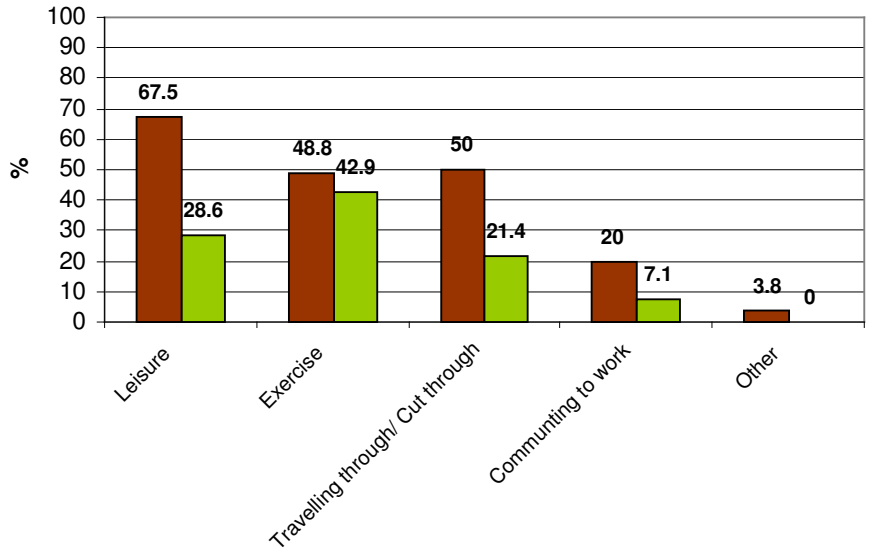
Two thirds of household respondents and almost three quarters of field respondents did not feel there was any conflict between walkers and other park users.

Q18 If you feel there is a conflict between walkers and other users please describe:

Both household and field respondents felt the main conflicts were between walkers and cyclists. Conflict with dogs and dog owners was a close second. See Appendix 2 for details.

Park Uses: Cycling

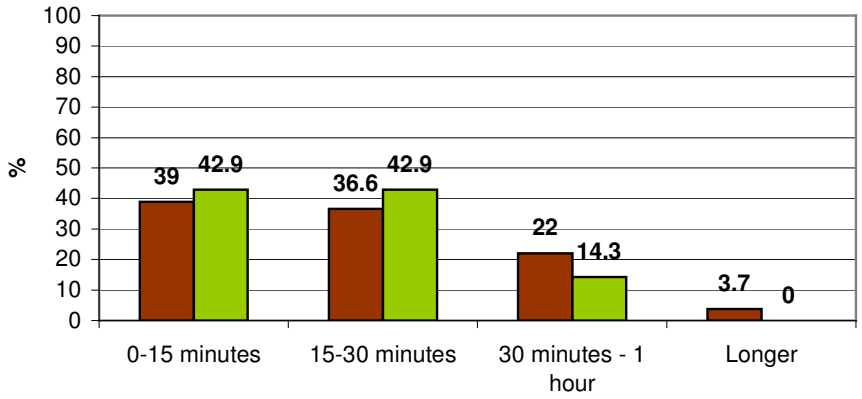
Q19 If you cycle in the park, why? (please tick as many of the following that apply)



Household respondents cycled in the park for various reasons whereas the main purpose of cycling for field respondents was to exercise.

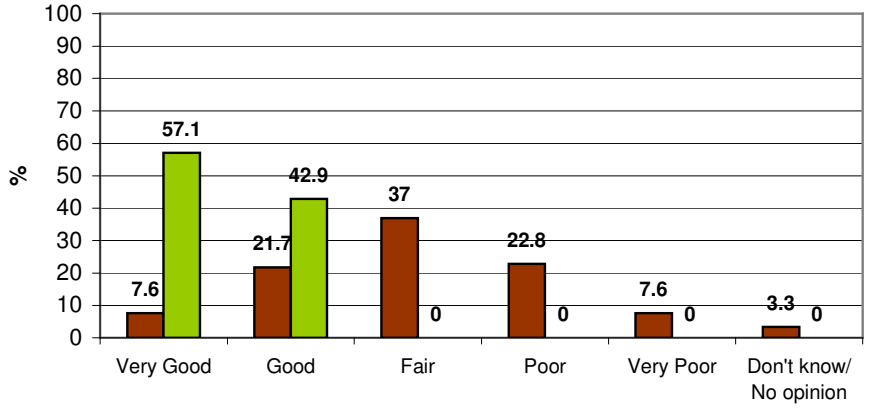
Legend: Household Survey Field Survey

Q20 How long do you spend cycling in the park?



The same proportion of field respondents spend 0-15 and 15-30 minutes cycling in the park. Household respondents were also fairly similar.

Q21 How satisfied are you with the cycle routes in the park?

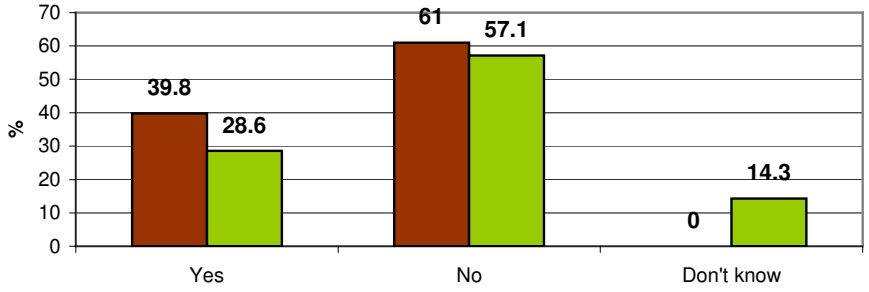


There was a significant difference in response between the two sets of respondents. Household respondents were not at all satisfied with cycle routes whereas field respondents were.

Q22 Is there anything that could be done to improve provision for cycling in this park?

Both sets of respondents felt more cycle routes should be provided. See Appendix 2 for details.

Q23. Do you feel there is any conflict between cyclists and other park users?



Roughly the same proportion of both sets of respondents felt there was no conflict between cyclists and other park users.

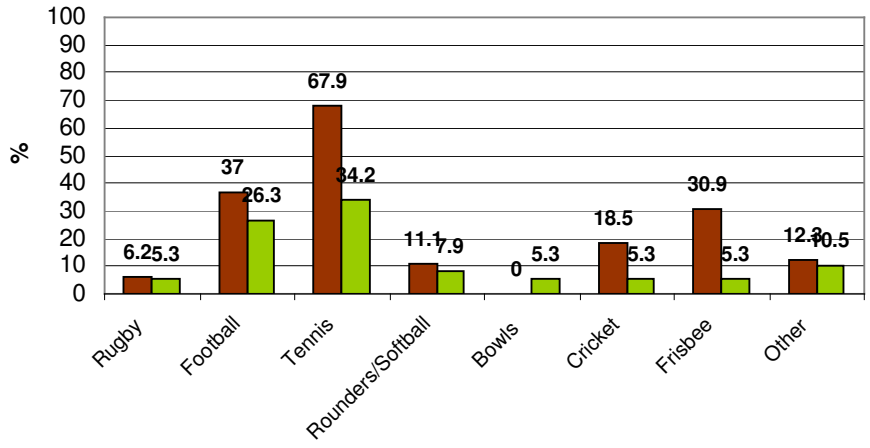
Legend: Household Survey Field Survey

Q24 If you feel there is a conflict between cyclists and other users please describe this conflict below and how you think this could be resolved.

Household respondents felt more designated cycle lanes and a good cycling code would improve cycling provision. Field respondents wanted to see more cycle lanes.

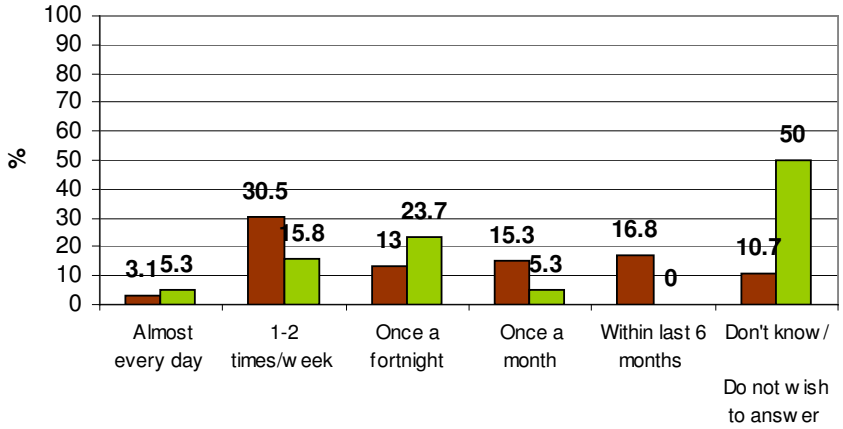
Park Uses: Sports

Q25 If you participate in sport in this park, what formal and informal sport(s) do you participate in?



Household respondents appear to take part in a wider range of sports than field respondents.

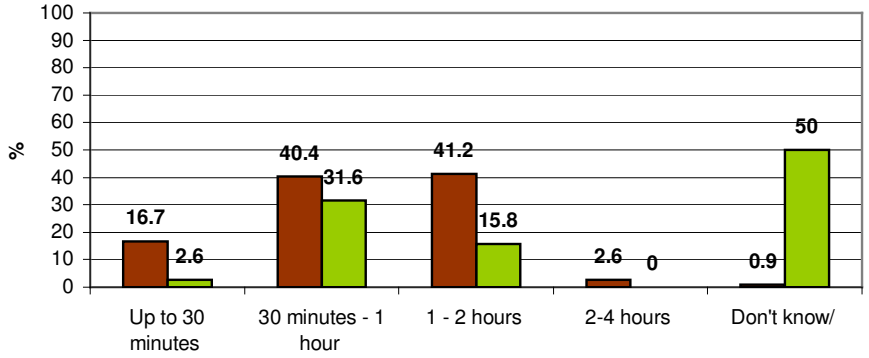
Q26. Generally, how often do you participate in sport in this park?



Almost one third of household respondents play sports more often than field respondents, probably due to the response of Q26 above.

Legend: Household Survey Field Survey

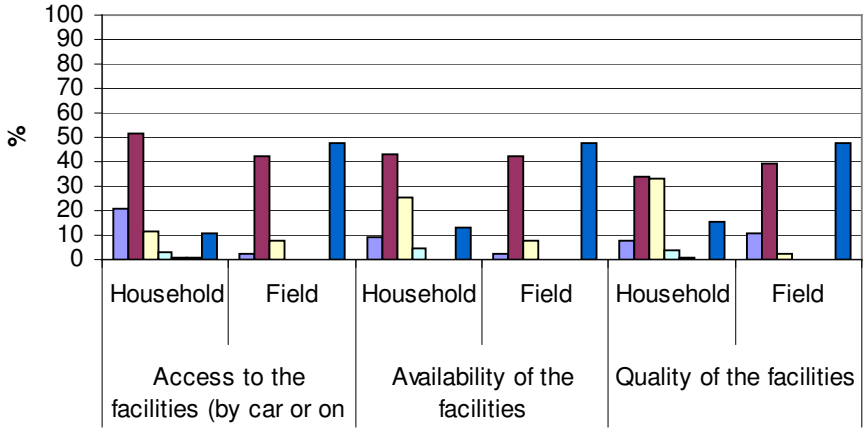
Q27. At each visit generally how long do you spend participating in sport in this park?



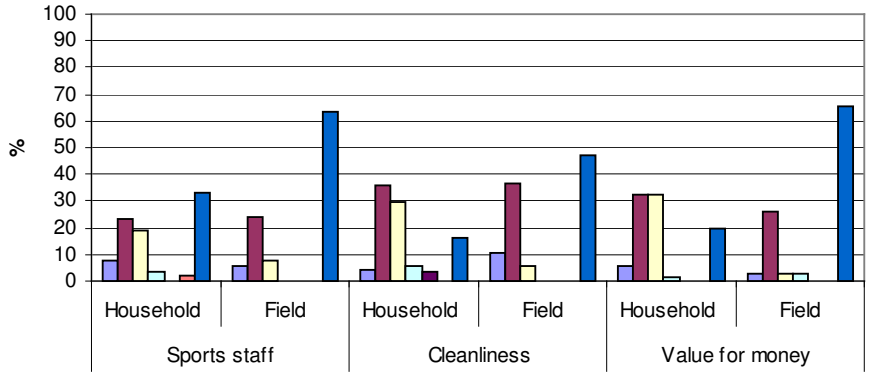
Household respondents appear to spend more time playing sport than field respondents.

Legend: Very Good Good Fair Poor Very Poor Don't know

Q28. Generally, how do you rate the sports facilities in this park?



Both sets of respondents were generally satisfied by the sports facilities in the park. However, field respondents were divided between satisfied and unsure.

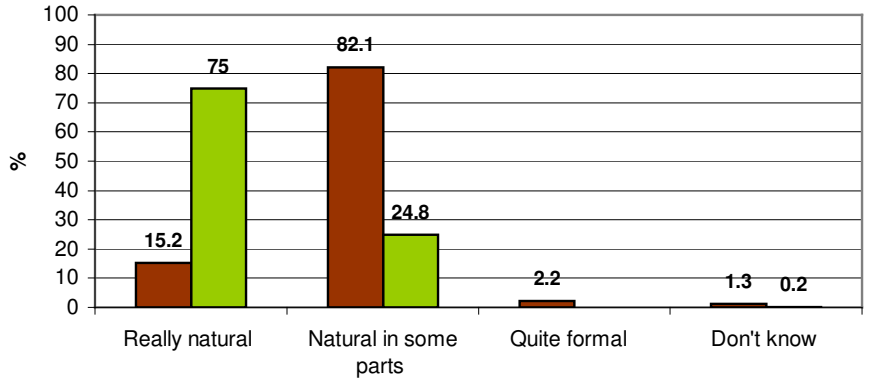


Field respondents on the whole were unsure about staff, cleanliness and value for money. The proportion of field respondents who were generally satisfied with these aspects was the same as that for household respondents.

Legend: Household Survey Field Survey

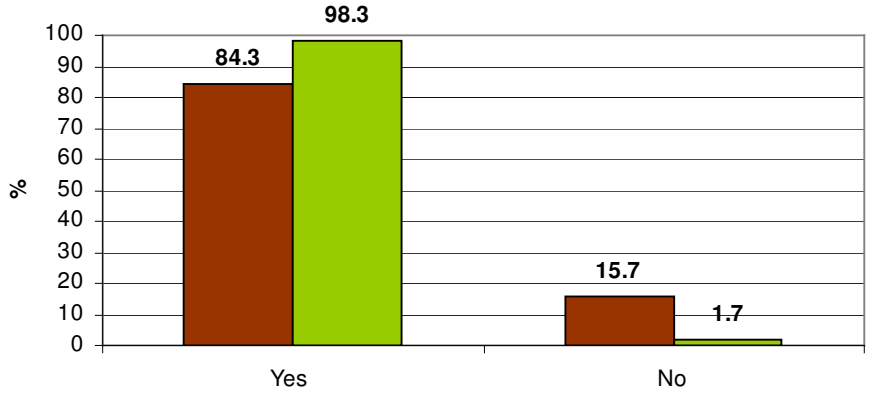
Park Characteristics: Flora/Fauna

Q29. Do you feel this park is:



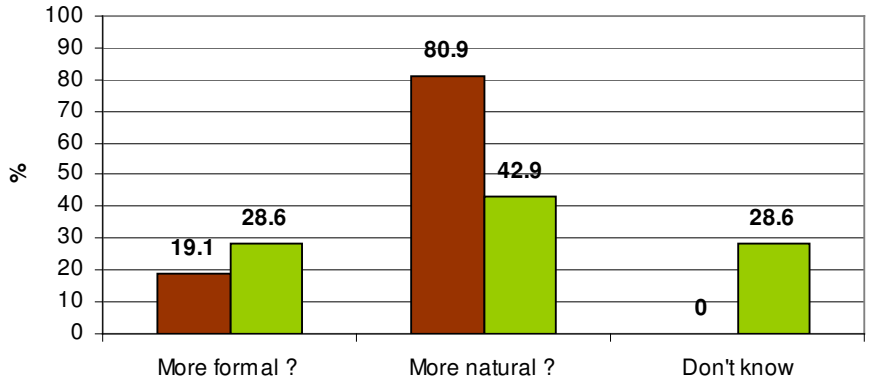
Whereas the majority of field respondents felt the park was natural, almost the same proportion of household respondents felt it was so only in parts.

Q30 Do you like the park as it is?



Almost all of the field respondents liked the park as it is whereas only two thirds of household respondents did.

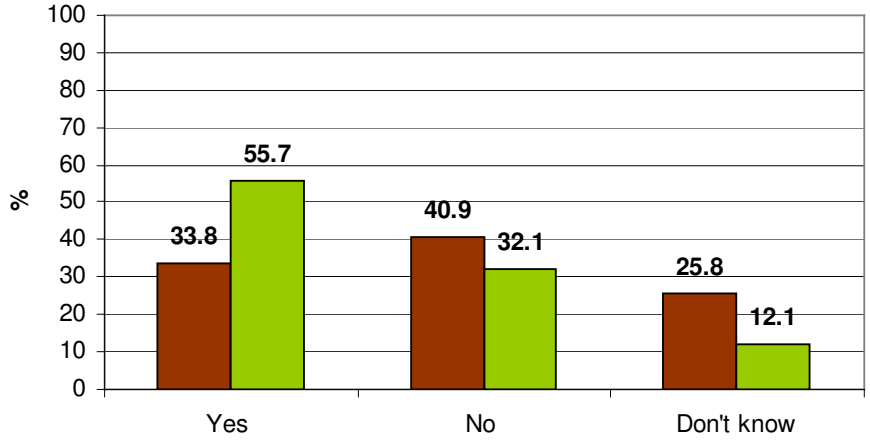
Q31 If no should it be:



Supporting Q30 above the majority of household respondents would like the park to be more natural.

Legend: Household Survey Field Survey

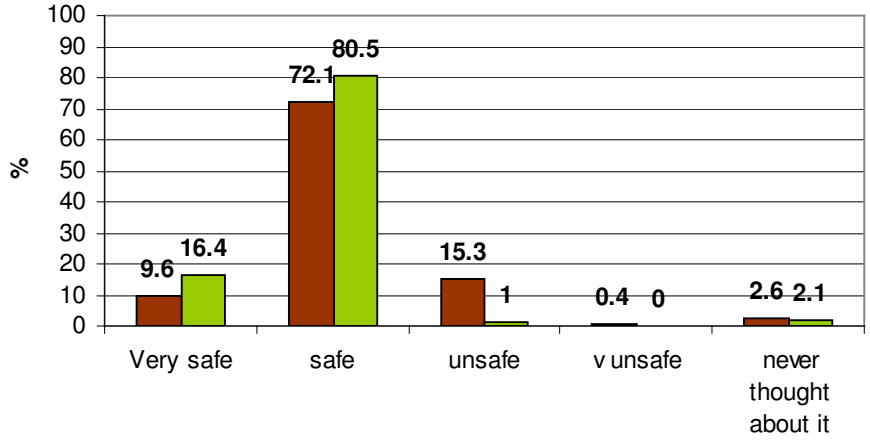
Q32 Does this park give you the opportunity to feel connected to the history/heritage of your area?



Almost half the field respondents felt the park connected them to the history/heritage of the area. Slightly fewer household respondents said it did not.

Park Characteristics: Safety

Q33 How safe do you feel in the park?



The majority of both sets of respondents felt safe in the park. Only 1% of field respondents ie 4 felt unsafe.

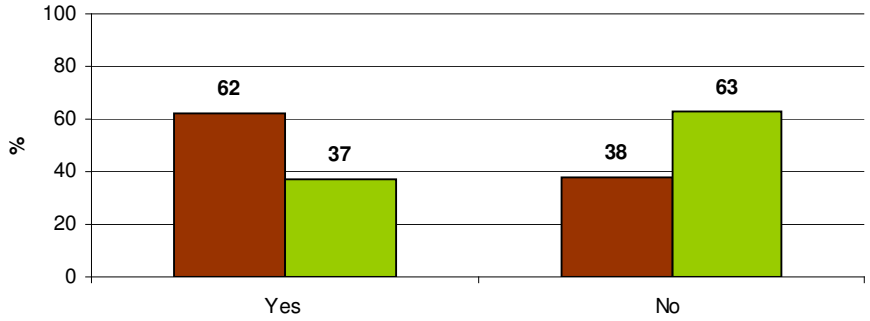
Q34 If you do not feel safe please tell us why?

Households expressed concern predominantly about the level of unlawful/threatening behaviour in the park very closely followed by the darkness of the park in the evening, at night and during the winter months. Permeability and natural surveillance was also a key safety issue. Lighting and lack of police patrols were the key safety issues for the field respondents

Legend: Household Survey Field Survey

Park Characteristics: Facilities

Q35 Do you feel there is a need for any facilities not currently provided in the park?



Curiously, the two sets of respondents hold opposite views on additional facility requirements.

Q36 What other facilities should be provided in the park?

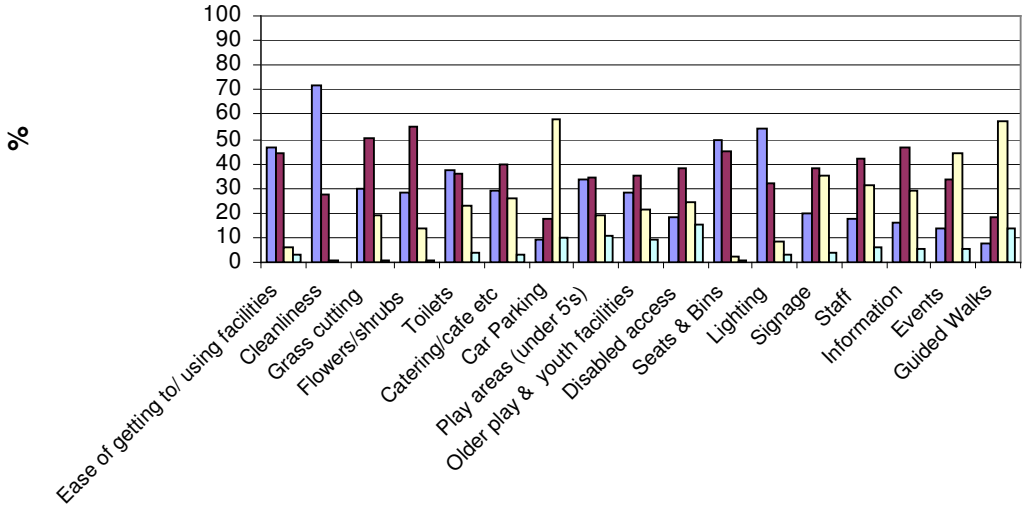
Both field and household respondents overwhelmingly wanted to see more toilets. Joint second suggestions from households were for more sports facilities and better-maintained ponds and shrubbery. Field respondents wanted better child play facilities.

Park Rating

Legend: Very Good Good Fair Poor Very Poor Don't know

Q37 How important are the following to your enjoyment of Tooting Common?

The particular question was only asked of households due to time restrictions on field surveys.

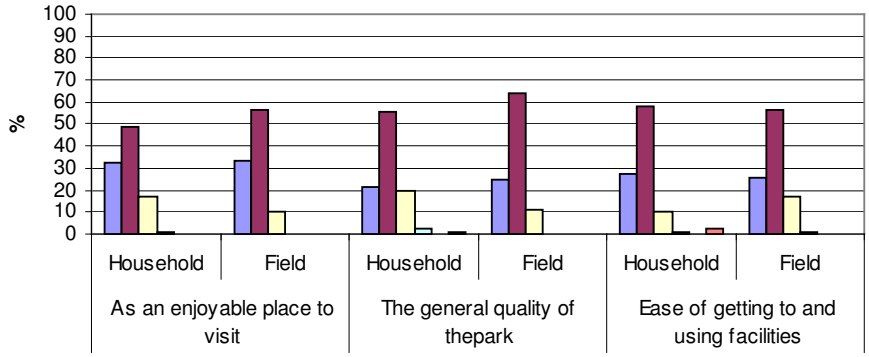


Household respondents rated cleanliness as the most important aspect to their enjoyment of the park, with lighting as the second most important aspect. Joint third important aspects were seats and bins and ease of getting to/using facilities.



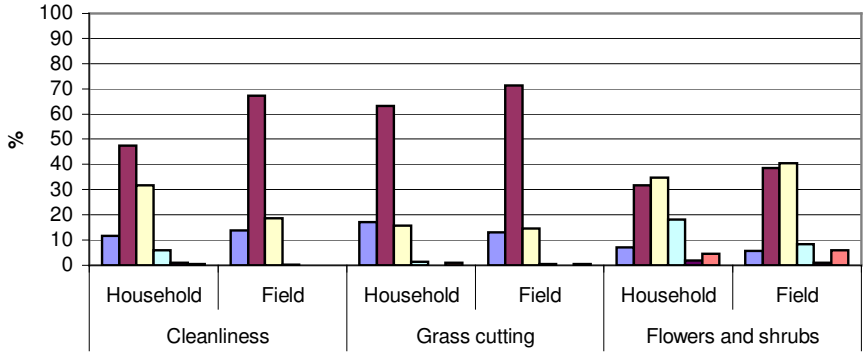
Q38 How do you rate Tooting Common?

General



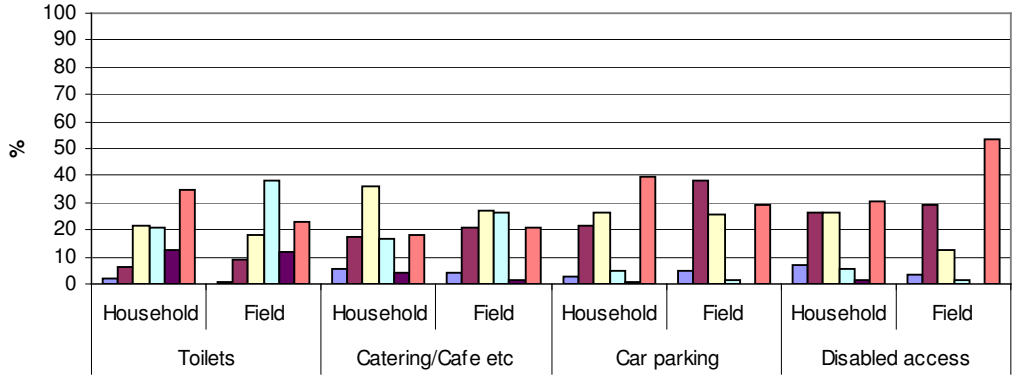
Both sets of respondents were generally satisfied with the general characteristics of the park.

Maintenance

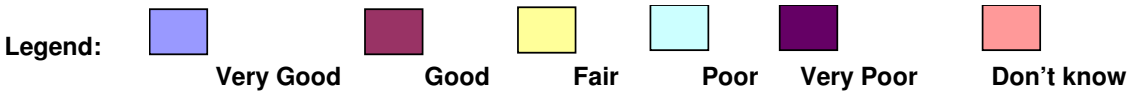


Both sets of respondents were rated the cleanliness and grass cutting of the park as good but were equally divided across good to fair for the maintenance of the shubbery.

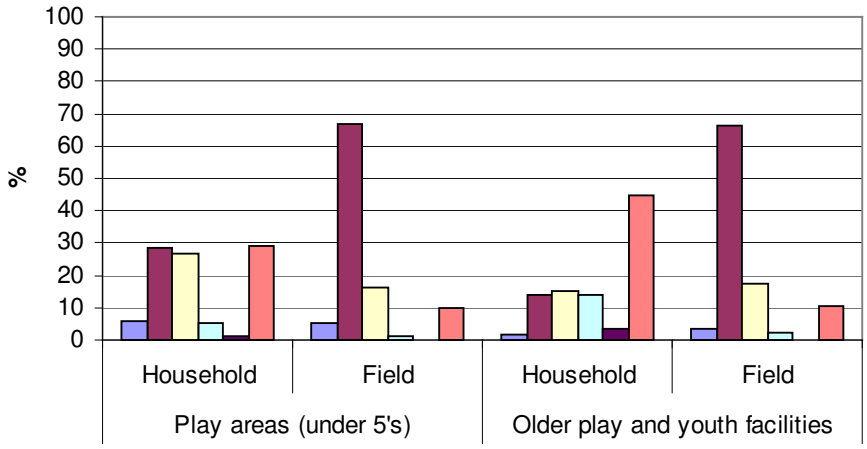
User services



The rating of user services shows a need for improvement in toilet and café facilities in particular

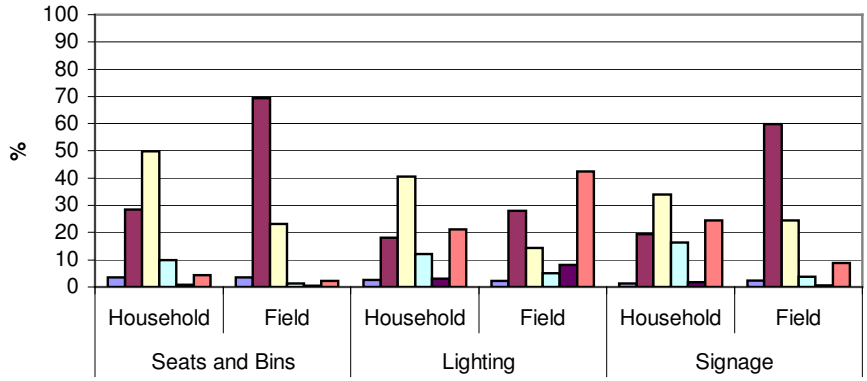


Play facilities



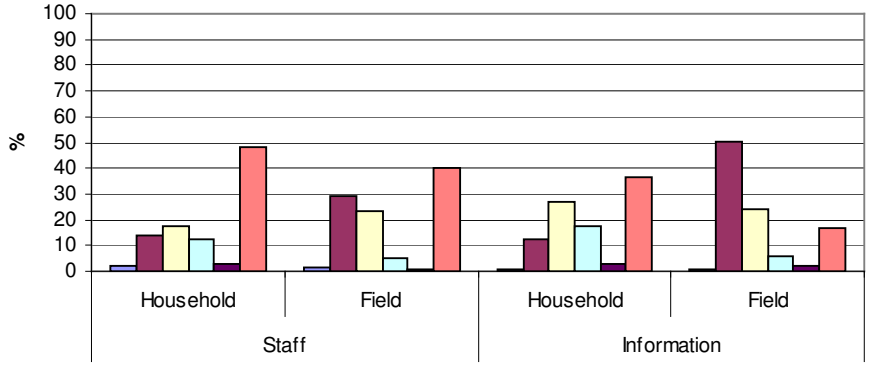
Field respondents rated the play facilities far higher than the household respondents.

Park furniture



Field respondents rated seat and bins and signage much higher than did the household respondents. Both sets show they would like to see an improvement in lighting.

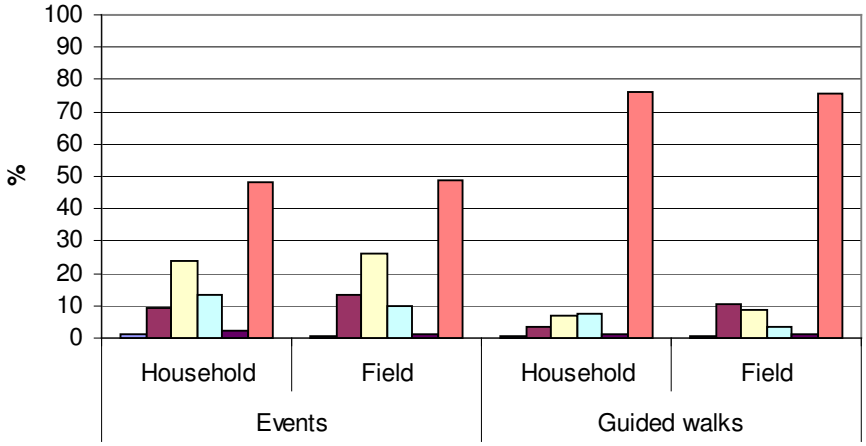
Staff and other support



Field respondents rated the availability of information higher than did the household respondents. Both sets were unsure about how they would rate park staff.



Events and other initiatives



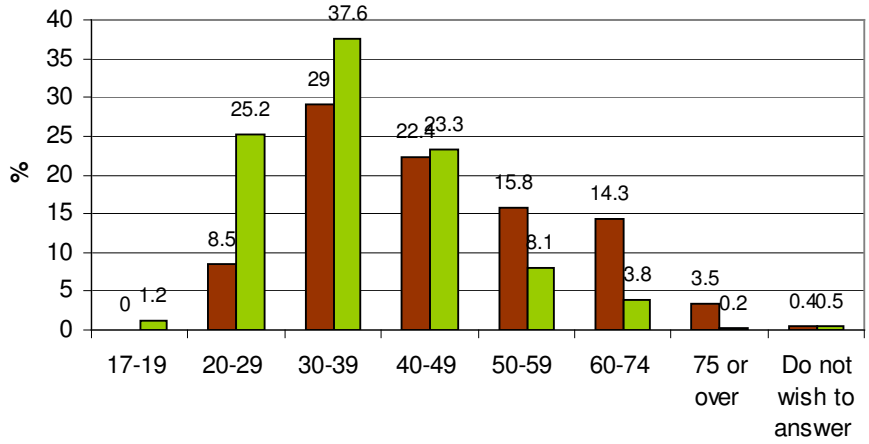
Both sets of respondents were unsure as to how to rate the parks events and other initiatives.

SECTION 3: About you – All respondents

Q39 Postcode

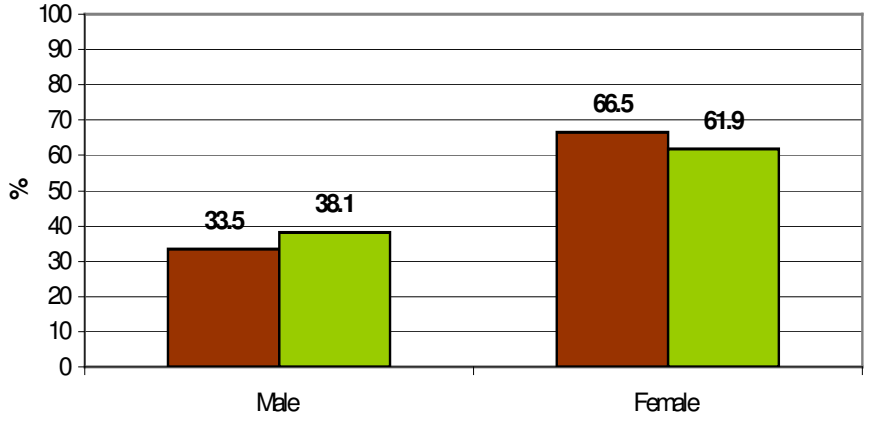
%	SW12	SW16	SW17	SW2	Other	Refused
Household	8.7	25	66			
Field	10	24	29	2.4	10	25

Q40 Age group

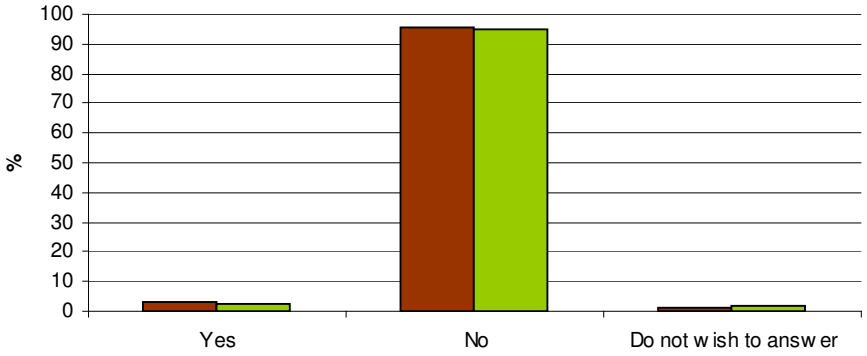


Over one third of the field respondents were in their thirties, with one quarter each in their twenties and forties. Between a quarter and a third of household respondents were in their thirties, with just under a quarter in their forties. Less than a tenth were in their twenties.

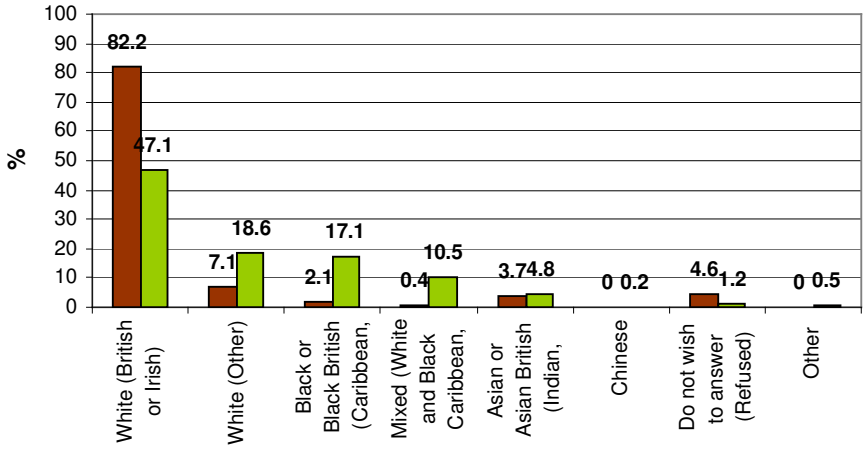
Q41 Gender



Q42 Do you consider yourself disabled?

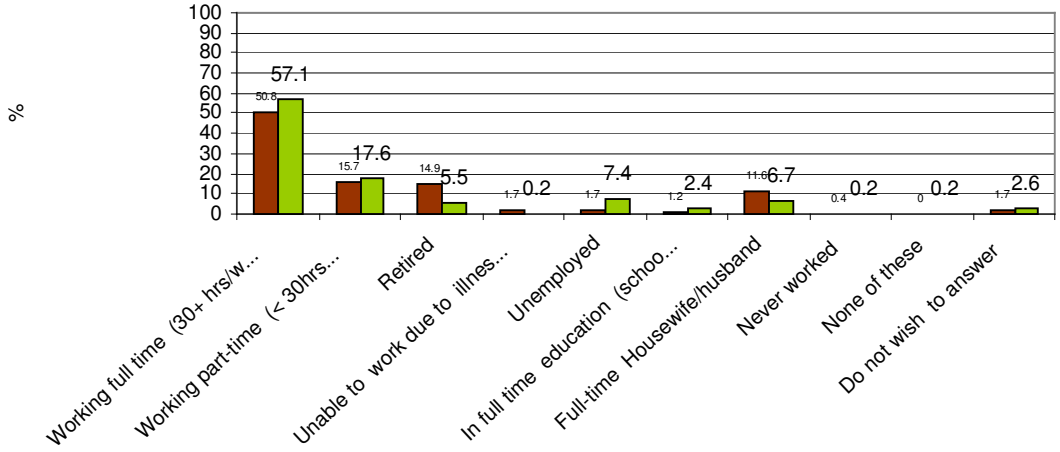


Q43 Equal Opportunities Monitoring



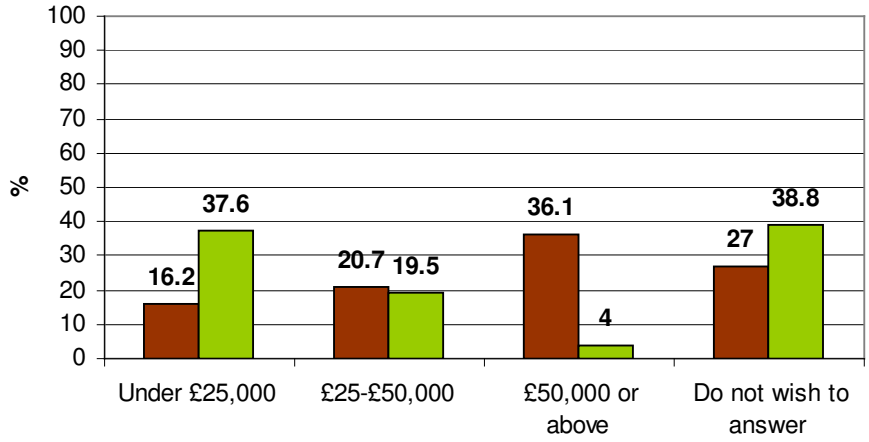
The great majority of household respondents were White British whereas just under half the field respondents were. Approx a sixth of field respondents were White Other and Black.

Q44 Which of the following best describes your current situation?



Roughly the same proportion of household and field respondents were in full-time employment and part-time employment. Twice as many household to field respondents were at full-time housewifes/husbands.

Q45 Household Income



Twice as many field to household respondents, just over a third, were from households whose income was below £25,000 whereas the same proportion of household respondents were from household incomes of £50,000+. An equal proportion, one fifth, were from households whose income were between £25,000 - £50,000.

4. Conclusions

Unlike most of the other parks in this study, Tooting Common is not an enclosed park but genuine common - open land. As such it presents itself very differently to enclosed parks - the absence of formal boundaries and access points implies an absence of formal monitoring, maintenance and usage. This is reflected in the issues raised by questions related to walking and cycling provision, the requests for additional facilities and the safety issues expressed.

Despite being much larger than the three previous parks surveyed in this study – 89 has as opposed to 0.3, 10 and 31.13 has - the household survey return rate was the same as those for Central and West Ham parks. Factors such as proximity of other parks, socio-economic profile of the catchment area and other such factors will play a role in this. However, the following is notable. When asked to provide detailed information for the questions relating to those mentioned above a plethora of responses were submitted compared to the much smaller number received from Central and West Ham parks household respondents. This indicates that household respondents *may* have the same expectations of a common as they would of a formal park.

In contrast, the field respondents did not offer as many detailed responses to these questions compared to those in Central and West Ham parks. This could be because field respondents have a lower expectation of a common than they would have of a formally designated and maintained park and so had fewer issues with its nature.

Appendix 1 – Manual counts at Tooting Common

Table A3.1 Tooting Common manual counts (exit only) September 2008 (15 minutes in each hour)

Footfall Counts - Tooting Bec Common

Week 1				Week 2			
Date	Time	Gate	Number	Date	Time	Gate	Number
22-Sep	09.00-10.00	Dr Johnson Ave	16	29-Sep	09.00-10.00	Cavendish/Emmanuel	13
	10.00-11.00	Dr Johnson Ave	12		10.00-11.00	Cavendish/Emmanuel	13
	11.00-12.00	Dr Johnson Ave	9		11.00-12.00	Cavendish/Emmanuel	10
	12.00-13.00	Culverden Rd	11		12.00-13.00	Bedford Hill	16
	13.00-14.00	Culverden Rd	13		13.00-14.00	Bedford Hill	19
	14.00-15.00	Culverden Rd	14		14.00-15.00	Bedford Hill	22
	12.00-13.00	Bedford Hill	4		12.00-13.00	Culverden Rd	9
	13.00-14.00	Bedford Hill	3		13.00-14.00	Culverden Rd	11
	14.00-15.00	Bedford Hill	13		14.00-15.00	Culverden Rd	14
	15.00.16.00	Cavendish/Emmanuel	7		15.00.16.00	Dr Johnson Ave	8
	16.00-17.00	Cavendish/Emmanuel	20		16.00-17.00	Dr Johnson Ave	10
	17.00-18.00	Cavendish/Emmanuel	9		17.00-18.00	Dr Johnson Ave	15
23-Sep	09.00-10.00	Dr Johnson Ave	17	30-Sep	09.00-10.00	Cavendish/Emmanuel	22
	10.00-11.00	Dr Johnson Ave	14		10.00-11.00	Cavendish/Emmanuel	21
	11.00-12.00	Dr Johnson Ave	13		11.00-12.00	Cavendish/Emmanuel	19
	12.00-13.00	Culverden Rd	15		12.00-13.00	Bedford Hill	18
	13.00-14.00	Culverden Rd	16		13.00-14.00	Bedford Hill	17
	14.00-15.00	Culverden Rd	18		14.00-15.00	Bedford Hill	22
	12.00-13.00	Bedford Hill	17		12.00-13.00	Culverden Rd	7
	13.00-14.00	Bedford Hill	15		13.00-14.00	Culverden Rd	13
	14.00-15.00	Bedford Hill	23		14.00-15.00	Culverden Rd	14
	15.00.16.00	Cavendish/Emmanuel	23		15.00.16.00	Dr Johnson Ave	20
	16.00-17.00	Cavendish/Emmanuel	31		16.00-17.00	Dr Johnson Ave	16
	17.00-18.00	Cavendish/Emmanuel	29		17.00-18.00	Dr Johnson Ave	15
24-Sep	09.00-10.00	Dr Johnson Ave	16	01-Oct	09.00-10.00	Cavendish/Emmanuel	21
	10.00-11.00	Dr Johnson Ave	14		10.00-11.00	Cavendish/Emmanuel	19
	11.00-12.00	Dr Johnson Ave	12		11.00-12.00	Cavendish/Emmanuel	24
	12.00-13.00	Culverden Rd	14		12.00-13.00	Bedford Hill	26
	13.00-14.00	Culverden Rd	18		13.00-14.00	Bedford Hill	23
	14.00-15.00	Culverden Rd	19		14.00-15.00	Bedford Hill	24
	12.00-13.00	Bedford Hill	3		12.00-13.00	Culverden Rd	8
	13.00-14.00	Bedford Hill	8		13.00-14.00	Culverden Rd	6
	14.00-15.00	Bedford Hill	6		14.00-15.00	Culverden Rd	4
	15.00.16.00	Cavendish/Emmanuel	3		15.00.16.00	Dr Johnson Ave	2

	16.00-17.00	Cavendish/Emmanuel	9	16.00-17.00	Dr Johnson Ave	9
	17.00-18.00	Cavendish/Emmanuel	4	17.00-18.00	Dr Johnson Ave	8
25-Sep	09.00-10.00	Dr Johnson Ave	18	02-Oct 09.00-10.00	Cavendish/Emmanuel	23
	10.00-11.00	Dr Johnson Ave	11	10.00-11.00	Cavendish/Emmanuel	18
	11.00-12.00	Dr Johnson Ave	10	11.00-12.00	Cavendish/Emmanuel	28
	12.00-13.00	Culverden Rd	13	12.00-13.00	Bedford Hill	14
	13.00-14.00	Culverden Rd	16	13.00-14.00	Bedford Hill	22
	14.00-15.00	Culverden Rd	14	14.00-15.00	Bedford Hill	23
	12.00-13.00	Bedford Hill	7	12.00-13.00	Culverden Rd	14
	13.00-14.00	Bedford Hill	10	13.00-14.00	Culverden Rd	21
	14.00-15.00	Bedford Hill	11	14.00-15.00	Culverden Rd	21
	15.00.16.00	Cavendish/Emmanuel	13	15.00.16.00	Dr Johnson Ave	24
	16.00-17.00	Cavendish/Emmanuel	18	16.00-17.00	Dr Johnson Ave	23
	17.00-18.00	Cavendish/Emmanuel	9	17.00-18.00	Dr Johnson Ave	24
26-Sep	09.00-10.00	Dr Johnson Ave	11	03-Oct 09.00-10.00	Cavendish/Emmanuel	20
	10.00-11.00	Dr Johnson Ave	13	10.00-11.00	Cavendish/Emmanuel	19
	11.00-12.00	Dr Johnson Ave	19	11.00-12.00	Cavendish/Emmanuel	17
	12.00-13.00	Culverden Rd	24	12.00-13.00	Bedford Hill	18
	13.00-14.00	Culverden Rd	27	13.00-14.00	Bedford Hill	19
	14.00-15.00	Culverden Rd	42	14.00-15.00	Bedford Hill	24
	12.00-13.00	Bedford Hill	7	12.00-13.00	Culverden Rd	9
	13.00-14.00	Bedford Hill	9	13.00-14.00	Culverden Rd	6
	14.00-15.00	Bedford Hill	13	14.00-15.00	Culverden Rd	3
	15.00.16.00	Cavendish/Emmanuel	10	15.00.16.00	Dr Johnson Ave	11
	16.00-17.00	Cavendish/Emmanuel	23	16.00-17.00	Dr Johnson Ave	14
	17.00-18.00	Cavendish/Emmanuel	8	17.00-18.00	Dr Johnson Ave	7
27-Sep	09.00-10.00	Dr Johnson Ave	8	04-Oct 09.00-10.00	Cavendish/Emmanuel	22
	10.00-11.00	Dr Johnson Ave	24	10.00-11.00	Cavendish/Emmanuel	17
	11.00-12.00	Dr Johnson Ave	30	11.00-12.00	Cavendish/Emmanuel	23
	12.00-13.00	Culverden Rd	23	12.00-13.00	Bedford Hill	21
	13.00-14.00	Culverden Rd	30	13.00-14.00	Bedford Hill	20
	14.00-15.00	Culverden Rd	22	14.00-15.00	Bedford Hill	25
	12.00-13.00	Bedford Hill	16	12.00-13.00	Culverden Rd	15
	13.00-14.00	Bedford Hill	10	13.00-14.00	Culverden Rd	13
	14.00-15.00	Bedford Hill	3	14.00-15.00	Culverden Rd	9
	15.00.16.00	Cavendish/Emmanuel	19	15.00.16.00	Dr Johnson Ave	17
	16.00-17.00	Cavendish/Emmanuel	8	16.00-17.00	Dr Johnson Ave	19
	17.00-18.00	Cavendish/Emmanuel	12	17.00-18.00	Dr Johnson Ave	14
28-Sep	09.00-10.00	Dr Johnson Ave	10	05-Oct 09.00-10.00	Cavendish/Emmanuel	19

10.00-11.00	Dr Johnson Ave	18	10.00-11.00	Cavendish/Emmanuel	18
11.00-12.00	Dr Johnson Ave	26	11.00-12.00	Cavendish/Emmanuel	29
12.00-13.00	Culverden Rd	29	12.00-13.00	Bedford Hill	21
13.00-14.00	Culverden Rd	31	13.00-14.00	Bedford Hill	28
14.00-15.00	Culverden Rd	24	14.00-15.00	Bedford Hill	26
12.00-13.00	Bedford Hill	18	12.00-13.00	Culverden Rd	14
13.00-14.00	Bedford Hill	10	13.00-14.00	Culverden Rd	11
14.00-15.00	Bedford Hill	12	14.00-15.00	Culverden Rd	10
15.00.16.00	Cavendish/Emmanuel	21	15.00.16.00	Dr Johnson Ave	19
16.00-17.00	Cavendish/Emmanuel	14	16.00-17.00	Dr Johnson Ave	22
17.00-18.00	Cavendish/Emmanuel	4	17.00-18.00	Dr Johnson Ave	13

Appendix 2 – Detailed Responses to Walking provision, Safety and other facilities.

Q16. Is there anything that could be done to improve walking provision in this park?

	Household
Footpaths	• Path near cafe is bumpy. • Improve state of paths under foot. • Some improvement to paths to make them walkable in very wet weather. • Some of the paths are extremely muddy and full of puddles. • Improve some of the pavements. Also on rainy days there is insufficient drainage in certain areas. • The common gets waterlogged easily- it's heavy clay. I would suggest more sunken wood paths to walk along. • More tracks/paths, less scrub/bushes. • Widen paths- have more cycle paths • More tracks through Tooting Common. • More pavements and less traffic. • 3. Muddy foot path near Tooting Bec Rd. • Is it possible to improve drainage?- often water logged. • New tarmac on some of the paths. • Re surface pathways and potholes • Improve walks by allowing pushchairs to go on all paths. • Some areas of the paths can get flooded, particularly at Drewstead entrance, needs fixing. • Wider paths. • Specific footpaths/benches/ponds • Parts of the path get flooded during rain- needs raising. 2. Some paths need widening to allow easy access for cyclists. 3. Majority of dog walkers remove faeces from grass, minority let their dog foul the paths and grass. • Cleaning pavements from dog excrement. General cleanliness of pavements and hygiene. • Redo all the paths- their in terrible condition. • Improve the path that runs along railway track. Put a footbridge over the railway line which is not on a main road. i.e. in the middle of the common. • Improve sides of pavement on eastern part of park. • Football pitches places further from the paths. • Mixed lanes. Walking on the left next you- change to walking on the right. • Perhaps more means to cross the railway line between different parts of Tooting Common. It would be good if there was a pedestrian bridge to cross the railway rather than having to get back on the main road.
Cyclists	• Have a completely separate route for bikes- SO dangerous to share path with walkers. • Crackdown on cyclists and dogs. • More places to cycle. • I HATE the cycle division. • Make all paths part cycle/part walkway. Those where it said "No Cycling" are not used by fast cyclists who you either cant hear coming up behind you, or expect you to get out the of their way rather than the other way round. • Cyclists dont keep within their allowed area which disturbs people who are just having a quiet walk. • The cycle section can be quite threatening when they cycle very fast- inconsiderate to pedestrians. • Ban cycling (its quite unnecessary).
Greenery	• Keep it feeling wild. Not too "suburban". • Cyclists • Keep an eye on cyclists as they tend to speed. • More flower beds etc surrounding walkways. • 2. Overgrown bushes • Chop down nettles/dangerous plants. • Cut grass more. • Grass needs to be cut shorter in the summer. Overgrown shrubs can sometimes be hazardous.

Dogs	• Enforce the clearing up of dog muck. Ban aggressive dogs walked by teenagers. • Ban dangerous dogs! • Dog poo on foot paths. • More bins for dog mess- too many people do not clean up after them. Doubt more bins would help as people are lazy. • Dog poo, more dogs on leashes. • Less dog mess. • More wardens to check on dogs.
Safety	• Better lighting at night. • More lighting as most of the paths are pitch black at night. • Should be lit at night. • Better lighting at night • More park police CCTV. • Better lighting. • 5. Need some lighting in the Pond Area**.** • Better lighting at night time. • Lighting improvements/ park ranger patrols more regular especially during winter months, • Make it safer for women to walk alone- stop the prostitution on roads around Tooting Bec Common as this causes cruising men in cars. • A few more lights in some places. • Make it more safe- area of woodland over the Lambeth side is too "dodgy" to walk in and the area around the "dried-up pond" by Elmbourne Road/Tooting Bec Road junction is also becoming unpleasant. • Some areas are a little bit isolated so I would feel nervous running through them. • Better lighting • More lights at night to make it feel safer.
Miscellaneous	• More Seats • 4. Pond area needs attention. 6. Must prevent people gathering and consuming alcohol. • It would be nice to see horses being exercised in the sand area along the Tooting Bec Road. I've never even seen anyone use it. • Playgrounds where the Heaver Estate area, Balham side of the common. • Exercise (gentle) track to help walkers get fitter. Wandsworth Common has an exercise park which people andchildren rotate around. • Cafe area improved. • Toilets at cafe, extend café • Though I use the park to walk to the play area, it would be great if the cafe (Italian with lots of dogs) could be improved and updated. It is popular but not very nice. • Public toilets. • Little park with swans, ducks, bird feeders so you can admire animals. • Maps, information, suggested routes, historical info/facts. • More labels on trees denoting names. • More bins for people to dispose of their rubbish. • Litter and graffiti • Removal of dog/human faeces. • More rubbish removal • Clearing up of rubbish.

Field:
Number responses/issue

Get rid of druggies / junkies	1	**Cycling lanes**	4	**Play area for kids**	1	**Opening times of cafe**	1
More security	1	**Toilets to be cleaner**	3	**Dog areas**	2		
More signposts	2	**More lighting**	3	**More seats**	1		
Path not safe / Adequate	6	**More routes**	3	**Litter / litter bins**	11		

Q18. If you feel there is a conflict between walkers and other users please describe this conflict below and how you think this could be resolved.

	Household
Cyclists	• Cyclist who go too fast are dangerous for small children. • Cyclists can be quite aggressive. • Cyclists need to have a speed limit imposed to reduce the risks of accidents. • Cyclists riding on the footpath where clearly marked "no cycling". • Have to watch out for cyclists going too fast. • Cyclists have taken over the park. They go anywhere they want at whatever speed they want . It is unacceptable. • Cyclists need to be more aware of walkers and walkers need to learn to be more tolerant. • Skaters and cyclists having to use the same path as me, a walker. • Rarely conflict but the cyclist do often use the pedestrian paths. • Cyclists often do not stay in their lanes and use areas they shouldn't. • There's a common misunderstanding that cyclists can go on the path: wrong! More cycle and walkers paths needed. And not in straight lines. • Cyclists go too fast. One of my dogs was run over by a bike. • Sometimes bicycles. Divide bike and pedestrian paths. • Cyclists can be very aggressive. • Occasionally cyclists go too fast and can be a danger to other users. • Pedestrians only paths need to be policed somehow, as cyclists ignore notices and have several time hit my dog- causing expensive vet visits! • Cyclists should pass walkers on the grass. • Special routes for cyclists so you do not have to worry of being run over. • Cyclists riding too fast. • Cyclists are the main conflict. This is better managed on the designated paths. A lot of cyclists use the non-cycling paths- and this can make walking hard. • Walkers and cyclists- not enough cycle paths and so walkers dont like people to cycle elsewhere. • Cyclists who A) Cycle very fast and without due care. B) Use other paths than the allocated cycle routes. • Maybe cyclists- this is not a major problem just a suggestion. Lanes do seem to change from left to right- it would be better if it was consistent. • Perhaps cyclists could ring bell as they approach from behind or a speed limit. They often travel very fast and very close to the pedestrian section. • My children and I want to cycle more for pleasure and there are insufficient paths for us to cycle on. I think the whole common should be open for cyclists but with some "sensible ground rules". • If you come onto the path also used by cyclists, it is difficult to know which side your supposed to be on- more frequent symbols would be useful. • What's the purpose? It's nice for children to be able to walk around freely. • but more provision for cyclists would be good. • Dog walkers hate cyclists, WHY?? They are allowed to use paths as much as them. • Bicycles sometimes. • Need more cycle lanes. As a keen cyclist, as well as a mum with pram, I feel there is often a dash for space. The common could do with more dedicated to cycle paths • Cyclists and walkers have the same narrow tracks which are often very busy- especially at weekends. Wider paths would be beneficial. • Difficult for cyclists and walker as not many paths and they are quite narrow. • Cycle path, footpath, signage, dog mess, litter bins. • 3. Slightly wider paths will allow cyclists to pass through safely. • Cyclists and dog walkers. Some dogs are very dangerous. Cyclists need to give way. • Unauthorised cycling. Firmer actions by park rangers. • Sometimes conflict between walkers and cyclists • Cyclists - often aggressive - use all paths (not only cycle routes) and disregard all other people, including children and dogs. There should be signs saying that

	pedestrians (children) and dogs have priority. And speed limits • Occasionally an inconsiderate cyclist. Perhaps special cycle paths rather than them using the pedestrian paths • so long as cyclists and pedestrians keep to the marked routes it isn't a problem • Cyclists- better dedicated cycle lanes. The rules need to be enforced! • I fully support bikes being able to shortcut through the common, but the cycle traffic is heavy and am early and pm 4/5. Walking cycling paths should be more separate for safety. • Conflict between inappropriate cycling and pedestrians. Educating cyclists might resolve. Better facilities for cyclists a public highway might help. Consider separate pedestrians from cyclists. • The distinction between footpaths and cycle paths should be clearer- at the moment walkers tend to wander anywhere and all the ones on cycles to avoid them. • More shared cycle/pathways. More signs which side to use. Better control of dogs- too many off leads- potentially hazardous.
Dogs	• 2. People don't seem to collect dog poo. • Dogs should be better policed. • Less dog poo please! Less rubbish. More dog free areas. Chop down the nettles more regularly please. • NASTY looking dogs- pit bulls- around sometimes. Officers should unit the park regularly to ensure these animals don't go near the children's playground. • Also DOG MESS!!!- I know it is better than some places but still feel it should be even cleaner. • People with too many dogs that are off their leads by cafe, sometimes that jump on you. • Dog walkers must keep their dogs on leads and should keep them away from paths and under control. They should never allow their dogs to jump all over walkers. • Conflict with those who don't pick up their dogs mess. • Main conflict is with the dog walkers. Dogs should not be permitted off their leads (and enforced). Limited access areas and enforcement of dog fouling penalties. • Dog owners - Dangerous dogs taken to fight. dog owners around Cafe allow dogs to run wild and frighten children. Dogs should be 1. on the lead at all times and 2. limited area only • Occasionally when jogging attract problems with precious dogs. Ask owners to watch them? Keep on leads near paths. • The conflict is between the dog walkers and children playing. Many dog owners are responsible but there is a lot of fouling which makes walking/playing on open spaces less relaxing and some owners are irresponsible. My daughter has been chased by a pitt-bull type dog off the leash- I know many mums who have had the same experience. • There seems to be a lack of respect by dog owners towards other users!!! Not sure how it can be resolved. Bring back park wardens. • People with large dogs. Large dogs shouldn't be allowed in London. Dangerous dogs like pit-bulls should just be banned. • People take fighting dogs to the park and let them off the lead to intimidate other users of the park. This is not only very dangerous (especially with so many children around) but also very anti-social and has completely destroyed the harmonious atmosphere of the park. Walkers + dogs. Dog free areas?'
Youths	• Some children ride on mini motorised bikes, which can cause problems but only happens occasionally. • Sometimes when young lads are there. • There is a regular amount of gay sex going on in the woods on the north side of Bedford Hill, at all times of day, which makes venturing into that part- a regular loop of our dog walk- unpleasant and spoils the general good experience of the rest of the common. • Teenagers with powerful, aggressive dogs let them run at children smaller than the dog. I have seen boys training their Staffordshires to hang off tree branches

	by their jams- why?!
Miscellaneous	• When park is busy it can get crowded between sports and sun bathers. I feel the park is good on most days • Some people gather around the neglected pond area and drink alcohol and smoke pot. This gives me an uneasy feeling when walking. • The alcoholics and rough sleepers on corner of Tooting Bed Road and Elbourne, leave excrement and smashed bottles on a school route. • Sports events monopolise areas for too long. some paths are concealed from view by high growing shrubs. • Ball games being played TOO CLOSE to paths- cricket as well as football. People can be inconsiderate of walkers/other users. Cyclists using non-designated paths. • Sports played informally such as cricket and football take up a lot of space. Despite this, I am happy for those sports to take place, and do not mind the "conflict" with walkers. • Walkway by tennis courts/pond can be very full at times. • While enjoying the park with our grandchildren we were concerned to happen upon semi-naked men in the bushes adjacent to the railway fence. Park rangers should move them on while there is a danger of our children finding this. • There is a persistent rat problem in kids playground • Police- stop harassing cyclists (it really doesn't matter that they're on the paths), let people have BBQ's and stop driving around the park in vans. • Conflict between walkers and "drinkers" and those engaged in prostitution etc. • The prostitutes, the drunks and the druggies (with their horrid scary dogs off the leash) • As you know, the common has a long (but intermittent) history of prostitution, which can cause conflict for some. • The men using the woods and bushes by the railway line with the prostitutes get in the way of walkers who like to go through the woods for enjoyment. • Prostitution in the park puts me off walking, ore running there on my own at any time of day. Prostitution is a problem

Field:
Number responses/issue

Dogs are vicious and aggressive owners do nothing	2
Cyclists everywhere	18
Kite flyers	1

Q22 Is there anything that could be done to improve provision for cycling in this park?

	Households
Routes	• More cycle routes. e.g. across the western common. • More routes. • As above, more cycle paths. • Cycle routes shouldnt be limited. • More cycle lanes. • More of them please. • Increase provision so that one can travel right across the park by bicycle. We travel from Elmbourne Road (middle) through park past cafe and there is no cycle path. Especially important for children. • I do think that cycling provisions could be improved. I.E. It's not clear where cycling is allowed. • More cycle routes. • More cycle routes eg. no access to Tooting Bec end of park. Cycle path on wrong side so dogs on grass seperated from owner on path with cycle path running between them- annoying for them all and stupid. Change of side under bridge near Triangle Playground = dangerous. • Need more cycle paths- better linked to each other. Not enought provision for cyclists. • More connected cycle routes to create an interesting circuit. • More cycle paths generally- alongside footpaths. • Allow cycling around the park not just through it. The current provision does not allow for those of us who are not using it as a short cut. My children and I want to cycle around the common for fun and pleasure- not to get anywhere. • In some sections there is only a footpath with a "no cycling" sign- a parallel cycling lane would help. • Every path should have cycling routes aswell as walking. • More routes- options to travel in different directions. • More cycle routes and places to lock bikes up. Kids also like to use their bikes. Slope of paths makes it difficult for kids learning to ride bikes- stabilisers are very unsteady. • Allow it in more places. • Dedicated cycle lanes are all well and good but useless if you dont have routes that connect and go all the major ways through the park or make a nice loop to cycle round. • Extend the cycle paths beyond the one which goes straight through the common. • A proper cycle path between Emmanuel Road and Bedford Hill. • It is almost impossible to cycle through the park with children- there are not enough routes. • More cycling paths. • Make more paths accessible to cyclists. • Increase number of recognised cycle paths- less prohibition.
Miscellaneous	• Cyclists are not obeying the "no cycling" signs. • Keep cycling lanes on either left or right • There is no provision for cyclists. Cycling is banned in Tooting Common. But with todays environmental issues we must recognise that non-polluting, non-dangerous forms of transport i.e cycles should be encouraged. • Improve quantity and markings. • Could be wider. • Need to be more clearly marked so walkers can see them. Should be more cycle routes so more flexibility i.e divide up all the paths. • Improve entrance to park near Cavendish Road. • Make paths slightly wider for the cyclists. Elderly walkers need someone within easy reach to assist them in an emergency. • A line for cyclists and another for walkers. This is for safety reasons.

Field responses

%/issues	
Cycling route	2
Stick to appropriate lanes	1

Q24 If you feel there is a conflict between cyclists and other users please describe this conflict below and how you think this could be resolved.

	Households
Paths	• Fast cycling is harmful for pedestrians! Paths needed!! • Cyclists often use paths that are stated "no cycling". Also where they are allowed to cycle they cycle too fast when there are children and dogs around. • As above there are no designated cycle lanes on parts of Tooting Common (most northernly section), and in fact there are unwelcoming "no cycling" signs. Cyclists can be as considerate as any other user of the park- allow them to cycle safely, giving priority to pedestrians. • There is always conflict if cyclists don't have dedicated lanes • More cycle paths, clearly designated might help. Also, some walkers are very, very prejudiced and think cyclists are all terrible. • There should be cycle paths that link the main parks to allow people to ride in safety over longer distances. Also it would allow more children to cycle. • More cycle paths needed. • Top of my wish list would be a wide cycle track skirting the whole common so for fun/exercise we could cycle to our hearts content and not bother others. Failing this tolerance to use more paths/tracks would be great. • Bike routes switch from left side bike and right side walkers to vice versa and can be confusing. Better sign posting. • More cycle lanes. • Designated cycle paths in more areas, such as route in from John Archer Way. • Sometimes with people walking, buggies or dog walkers. They get cross when you cycle on the path, even when you are going fairly slow and give way > cyclists have the right to enjoy the common too • Cyclists should have a path to follow and/or children under 5 allowed to cycle. • Cyclists using footpaths due to lack of cycling paths- proper designated cycle paths like Clapham Common. • Cycle paths • Cycle paths should be provided with warning signs for pedestrians. • Using non-designated paths- mainly for short cuts- there is plenty of space for them on the roads, not to use common as short cuts. • The path that is split down the middle for cyclists one side and walkers the other works very well!
Cycling Etiquette	• Adult cyclists go too fast and are dangerous for children. It should be made clear that they must give way to pedestrians at all times. • As before, I feel that the cyclists are aggressive • Cyclists must be made to obey the "no cycling" signs • Some cyclists use footpaths aggressively. • However without sufficient cycle paths I imagine some walkers feel this. • Divide pedestrian and cycles parts of path. • Most people are courteous- occasionally cyclist go too fast or use non cycle paths. • Taking care. • If there is an expectation for people to share and tolerate there is more chance of this happening. I am a pedestrian and occasional cyclist and feel the common is too big for all of us. Some people go to fast on their bikes! • More cyclists should give warning of their approach. • Young children on bikes who don't have parental supervision can be a problem too. • I think the cyclists go too fast. • Cyclists go too fast and seem to think they have precedence over children, pedestrians and dogs. I believe that the primary reason for the park is for pedestrians and cycles should have a speed limit and be aware that pedestrians take precedence • Main cycle throughway extremely dangerous - small path with a white line through it is not adequate to deter small children from running into the path of (some extremely fast) bikes • Some people don't get out of the cyclists way to take control of dogs near cyclists. • Cyclists seem to think they have right of way and often show no regard for pedestrians.

Field: Number/issues
Better signs 2 Better routes 1 They use each others lanes 1 More CCTV 1

Q34 If you do not feel safe, why?

	Household
Threatening/unlawful behaviour	• Drug and alcohol users father around/ under trees near pond area which makes me feel unsafe. Overgrown bushes around the common and near the ponds especially. • Last week an elderly Asian man was beaten up at 4:00pm by a group of youths with West Indian origin! • When I used to use it some time ago now there was still the problem of prostitutes and pimps. • In winter months problem with prostitutes/ rent boys. • There is plenty of fights. • Apart from some strange men hanging around or park near the wooded areas. • Some areas are clearly used by prostitutes and drug users- you can see used condoms and needles.# Drinkers and drug users around some of the pond area and in bushes! • Criminality • To much prostitution and unsavoury men. • One time it was dark and a couple of guys started threatening us. • Prostitution poses a threat as the punters can approach if I am walking on my own. • Night time users of Garrads Road end of common - males cutting across common unsafe at night. • Very dense woodland area in which much drinking, prostitution, drugs etc. Feel unsafe especially in the dark. Lighting and clearing of undergrowth would be good. • Lots of gangs hang around the old pond. • There is the underbelly of society who, due to the nature of this area, make this inhospitable for me • Only usual anti-social persons who show no respect or have regard to others would spoil a park connected feel and atmosphere. • It attracts a variety of people some of whom are less desirabale. We've had a bike stolen from under our noses and water thrown over us, weird people approaching us. Something always seems to happen at Tooting Common.
Permeability/uncomfortable spots	• Most of it is very open and I feel safe but a few small areas aren't open and I may feel a little unsafe running through there. I wouldn't run there after dark though at all. • Worry about our children's safety- too many trees/ rough areas in playground- cant see them if they play inside. • The outlying area of the common do not feel safe. The main part is fine. • Also, there are too many bushes in the children's play area, they can wander off and become unseen, or someone could easily hide in there and molest the children. • At times it feels unsafe. Swings and slide area is sometimes dangerous. • The more unkept/natural parts are by definition "in the beaten track". Nothing to change- my choice to walk in those bits. • Unsafe in certain areas. • Bushes and tree branches should be kept pruned, especially in spring and summer when they cause obstruction. • There are areas that are frequented by people which make it unsafe- The Lambeth stretch of common is unsafe as is the "dried-up pond" area. The playground should feel safer but at quiet times that doesn't either! • The playground has too many gates that are left open. • Would not use the park after dark- lots of areas to hide. • I would not venture alone into the wooded areas as my mobility is not brilliant, I would also not use the common after dark, based on common sense.

	• There are isolated areas but that is to be expected in a large park! • Feels unsafe after dark, lack of visibility if attacked. • You can go a long time before you see any police. It needs more patrols • Lack of police presence. • No patrols/security at hand or nearby • There is not sufficient lighting for cyclists, commuters crossing the common- are there any "help points" with emergency contact access? If so where? Need to be more and visible. • Drinkers/alcoholics congregate in areas leaving beer cans every where. Anti-social. • As a male, daytime user I feel safe. I can equally understand why others would feel the opposite, and there are muggings etc. • Only safe walking/jogging around perimeter or where there are other people or open space, • Cyclists and big dogs.
Evening/night/winter	• During the daylight hours it feels, but like many areas night-time is different, although still generally pretty safe you're sensible. • Could do with more lighting at areas under bridge near triangle, need to be kept clean and well lit. • Badly lit after dark. • Except at night. • As a woman I wouldn't walk/run through at night. • Feel safe during day. Would not feel safe at night. • Sometimes Tooting Common can be very empty in winter, this can be very spooky. Never much sign of park staff. • Only unsafe after dark. • Safe in the day, Park police could have increased visibility when it is dark. • Wouldn't use the park after dusk when its dark. • Not safe after dark • There are a lot of dark areas (by the pond etc) that I don't feel safe near. • Safe during the day but not a night. • Unsafe after dark as it is not well lit and not particularly frequented. • Lighting needed through the pond in Elmbourne Road- A haven for drunks and abusive people. • Not at night- people lurking..... I wouldn't feel safe at night. • It depends on time of day and day of week. • Lights- along the paths could be improved. Because of dogs and some bad cyclists. • Concerned about lighting in the athletic track areas. • In the daytime! • We only go in daylight and stay in the open spaces. • But not at night. • Recognise that some people may find it less safe during darkness. It's too dark in the evenings
Dogs	• Dangerous dogs, prostitution • Apart from nasty dogs. • Occasional uncontrolled large dogs. • Pitbulls without leads/muzzles. • There are occasions when it feels unsafe, particularly unleashed dogs and some ferocious dogs, that are not controlled by owners. • Some dogs are scary when not on a leash. • I do feel generally safe but sometimes get worried by the dogs (I have a toddler). The dog owners are usually very good though. • People walking aggressive dogs on chains at dusk. I would never cycle after dusk. • I don't go to the park due to having witnessed horrific bloody dog fights at Tooting Common. I have informed local police and local council, but neither have responded in any way

Field: Number responses/issue

Lack of police patrol in park	2	**Lack of lighting**	2

Q35 Do you feel there is a need for any facilities not currently provided in the park?

	• **Household**
Toilets	• I'm not sure if there are toilets facilities available despite being regularly round the park. If I've missed them than can we have some more please! • A clean toilet. (Not portaloo). • Public lavatories would be helpful. • Toilets • Toilets and baby changing facilities. • More toilets • More public toilets- more benches/seating. • More clean safe toilets. We need toilets!!!!! • Better toilet facilities. • Toilets! • More toilets by cafe/ hand washing facilities. • Lavatories. • Good public toilets desperately needed behind cafe. • Better toilet facilities. • Toilets near playground/cafe. • Public toilet. • Public toilet. • More public toilets/ water fountains. • 2) More toilets to stop people having to use the bushes, where dogs and probably children explore. • Possibly a toilet, as children spend all day there in the summer and also family/sports groups are there for several hours. • Easier access to toilets. • Better public toilets, more bins/recycling stations. • Toilets!!!- First aid area. • Toilets. Also better cafe. • Flood lights for tennis courts. • Toilet facilities. • Public toilets. • Better public toilets facilities- and free! • More toilets. • More public toilets would be good. • Free toilets. • Toilets • Toilets? • Toilets • Toilets • Free toilet facilities. • Toilets with baby changing facilities. More public toilets
Cafe	• Better cafe. • A better tea room • Improvements to the cafe. • . More and better cafe facilities. • Proper cafe. • Better cafe facilities- more developed, • Good quality cafe! • Lavatories- but connected to a cafe, not just open to anyone! Can be closed at night. • A better cafe facility. Current cafe is too small, not well looked after, maintained. • Maybe another cafe would be nice. • Another cafe. • The cafe offering is very poor quality- choice of healthy food- dogs everywhere- and hours of opening poor. • An expanded cafe area, like for example in Dulwich Park (with toilets!). • A decent café

Sports	• Dedicated jogging facilities. • More tennis courts. • Tennis courts, Organised sports games. • More lighting - Flood lights for tennis. • More organised sport for local youths. • More children sport areas • Rugby posts • More cycling. • Bars of different sizes and configuration to make exercise more attractive. • More organised sports for all ages- running, circuit classes, clubs? More tennis coaching. • There needs more things to do for older children. • Large cycle track for pleasure/exercise around the edge of park and toilets near playground. • Teenage recreation e.g. cricket nets, skateboard/bmx park. • Activities for 11-16 age group- more physically demanding equipment, skateboarding area, roller blading. • Climbing walls. • More group running/fitness sessions and notifications of such events. • Stone table tennis table would be amazing. • Great to have a free running track.
Policing	• To cut prostitution • Dog patrol/ security • Park police free phone. • Park rangers/keepers with visible presence. See Q18. • More police/ community police patrols. • More police to correct "cruising". Emergency phones (like you get on the motorway).
Ponds and Greenery	• Fix the pond by Elmbourne Road/Tooting Bec Road. No water- we've lost the herons • Pond on corner of Tooting Bec Road and Elmbourne Road has been empty and an eyesore for many years- suggest turning back to pond or alternative. • A better natural area for ducks and wild birds- how about a rose garden like Hyde Park or a pirate ship for kids like Kensington Gardens • Proper ponds. • More areas to attract wildlife, and also garden areas with seating and lots of ornamental shrubs (not gaudy annuals). • The pond next to Dr. Johnson Avenue needs renovation- it is so sad it has been allowed to dry out. It was once a wildlife haven for birds and fish- it has now been designated a "wet land area"- this is a cover for "we have a leaky pond which we cant afford to repair". • I think the small pond area near the Tooting Bec corner should be recreated. • Upgrade the pond at Elmbourne Road. It could be pretty- wildlife etc. • Seats, pond, beautiful garden and facilities for adults. • Nature/eco centre- wild life trails. More involvement with friends of Tooting Common. • Flower gardens, fountain, larger children's play area, larger cycle path. • Nature reserve. • The bushes around the children's playground need to be dealt with (thinned out? Cut down?) as they attract rats. Dangerous for kids to make dens and play in.
Play facilities	• Child playing facilities on the Balham side near to the Heaver Estate • Better children's playground. • More large rubbish bins particularly in summer. Big wire ones are good but should be located nearer normal bins to take overflow on the spot. Few people will make an effort to walk to another bin. • better play park for children. • Improve cafe and playgrouud near Hillbury Road. Toilets near playground please! Tooting has much potential • More facilities for children in play area. • Adventure playground suitable for 6-13 year olds.

	• Special play area for children with extra facilities. • Improve playgrounds • Adventure playground suitable for 6-13 year olds. A fenced area (like that on Wandsworth Common) would be great for children to run around in.
Miscellaneous	• It would be nice to have a space with revolving art/exhibition/talks etc. (Think small scale serpentine) • More safe, clean picnic areas. • Better informed cycling facilities. • more seating. • Car boot sales. • Open air summer concerts and air theatre • Open theatre- band stand. • Many more seats especially on part of common next to Gannad's Road. Lots of elderly people used tp gather there- now nowhere for them to sit, Two more dog bins needed on small common too. • Possibly a barbeque area. • A first aid station. • Toilets- larger indoor cafe space. Footbridge over railway? • Sand pit, improved playground, more cycle routes, crazy golf, more toilets, kids cycling area. • Couple of water fountains along the paths, and also few more benches for elderly. • More lights at night. • Possibly more parking areas so elderly and disabled can get to more areas. • More light when its dark. • Better lighting at night for long winter evenings • Barbecue-ing areas. • resurrect the car boot sales occasionally • more lighting • Water fountains • Play area needs tidying up- lots of nettles etc surround it. • Park wardens • More frequently emptied bins; the provision for/ acceptance of barbecues on the common. • A warden to keep rubbish throwers under control. • We were very disappointed that there was no bonfire last year. • More dog mess bins

Field respondents:
Number responses/issue

Better play park for kids	41	**Water features**	3	**Paths need repairing, re-surfaced**	7
Flower beds / Greenery	3	**Pitches / Courts for sports**	4	**Maintained**	2
More seating areas	25	**Park ranger**	1	**Notice boards / more information available**	1
Toilets / no charge to use them	93	**Wildlife**	1	**Provide music entertainment**	1
Cafe / eating places	8	**More lighting at night**	5	**Internet access (street net)**	1
Dog areas	3	**Cycle lanes**	4	**Increase security**	2
Water drinking fountain	9	**More police**	2	**Exercise equipment**	1
Shelters	1	**More routes / paths**	2	**More for older age groups**	2
Litter bins	22	**Free Car Parking**	5		

Appendix 3 Household Survey

LONDON PARKS POSTAL SURVEY

PLEASE SEND BACK THE COMPLETED QUESTIONNAIRE BY 13th October 2008.

If you have any questions please contact Georgina Barretta on 020 7687 2020. As explained in the covering letter, the survey response will be treated in confidence and results aggregated to preserve anonymity.

SECTION 1 - GENERAL VIEWS ON PARKS

Q1 **Thinking generally about the parks and open spaces in your area:**

	Yes	*No*
Do you feel they are important in making somewhere a good place to live?		
Do you feel satisfied with the provision in your area?		
Do you feel your local parks/open spaces need improving?		

Q2 **Do you feel that the parks/open spaces in your area have improved over the last three years?**

Better *Worse* *Same*

Q3 **Do you have access to a garden?**

Yes *No*

Q4 **In the last 12 months have you been for a day out in the countryside?**

Yes *No*

Q5 **In the last 12 months how often have you used parks and open spaces, including as part of a shortcut or cycle journey?** (Summer = May - October and Winter = November - April)

	Tooting Common Summer	*Tooting Common Winter*	*Other Local Parks Summer*	*Other Local Parks Winter*
Not Used				
Seldom or never during this season				
Once per month				
Once every two weeks				
Once or twice a week				
Most days				
Every day				

Q6 **If you NEVER use Tooting Common please explain why:**

I am too busy / not enough time..... *I don't like parks and open spaces*..... *Lack of suitable transport*.

It is too difficult to get to.... *It is badly maintained* ..... *The park does not interest me*.....

Poor health..... *It is too far away*..... *I don't feel safe visiting the park*.....

Other reason (please describe)

SECTION 2 - HOW DO YOU USE TOOTING COMMON

Q7 **When you visit Tooting Common do you normally visit the park alone or with others?**

Alone.....

With others.....

Both (equally divided).....

If with others how many of you would there normally be (including yourself)?

Q8 **What time of day do you normally use the park?**

Before 9am ..... *Afternoon*.....

Morning after 9am ..... *Evening/After dark*.....

Lunchtime ..... *Various*.....

Q9 **Where do you usually travel from?**

Home ..... *Shops*.....

Work..... *School* .....

Other (please specify)

Q10 **How do you usually travel there?**

By foot..... *Car* .....

Bicycle..... *Bus*.....
Motorbike..... *Tube*.....
Other (please specify)

Q11 **How long does it normally take you to get there?**

Less than 5 minutes..... *15-20 minutes*.....
5 - 10 minutes..... *20 - 30 minutes*.....
10-15 minutes..... *more than 30 minutes*.....

Q12 **Generally, why do you go to the park?** (please tick all that apply)

To walk..... *To play sport / exercise*.....
To cycle..... *To take children to play*.....
Other (please specify)

Q13 **WALKING - If you walk in the park, why?** (please tick as many of the following that apply)

Relax / enjoy the environment / green space..... *Travelling through / short cut*.....
Exercise..... *Commuting to work*.....
Dog walking.....
Other (please specify)

Q14 **Generally, how long do you spend walking in this park?**

Up to 15 minutes..... *30 minutes - 1 hour*.....
15-30 minutes..... *More than 1 hour*.....

Q15 **How satisfied are you with the quality of walking routes (paths and roads) in the park?**

Very good *Good* *Fair* *Poor* *Very Poor* *Don't Know / No opinion*

Q16 **Is there anything that could be done to improve provision for walking in this park? -** please describe

Q17 **Do you feel there is any conflict between walkers and other users of the park?**

Yes..... *No*.....

Q18 **If you feel there is a conflict between walkers and other users please describe this conflict below and how you think this could be resolved.**

Q19 **CYCLING - If you cycle in the park, why?** (please tick as many of the following that apply)

Leisure..... *Travelling through / short cut*.....
Exercise..... *Commuting to work*.....
Other (please specify)

Q20 **Generally, how long do you spend cycling in this park?**

Up to 15 minutes..... *30 minutes - 1 hour*.....
15-30 minutes..... *More than 1 hour*.....

Q21 **How satisfied are you with the quality of cycle routes and roads in the park?**

Very good *Good* *Fair* *Poor* *Very Poor* *Don't Know / No opinion*

Q22 **Is there anything that could be done to improve provision for cycling in this park? -** please describe

Q23 **Do you feel there is any conflict between cyclists and other users of the park?**

Yes..... *No*.....

Q24 **If you feel there is a conflict between cyclists and other users please describe this conflict below and how you think this could be resolved.**

Q25 **SPORT - If you participate in sport in this park , what formal and informal sport(s) do you participate in?** (please tick as many as apply)

Rugby..... *Bowls*.....
Football..... *Cricket*.....
Tennis..... *Frisbee*.....
Rounders/Softball.....
Other (please describe)

Q26 **Generally, how often do you participate in sport in this park?**

Almost every day..... *Within the last six months*.....
Once or twice a week..... *Longer ago*.....
Once every two weeks..... *Never*.....
About once a month..... *Don't know/ Do not wish to answer*..

Q27 **At each visit generally how long do you spend participating in sport in this park?**

Up to 30 minutes..... *1 - 2 hours*..... *more than four hours*.....

30 minutes - 1 hour..... *2-4 hours*.....

Q28 **Generally, how do you rate the sports facilities in this park?**

	very good	*good*	*fair*	*poor*	*very poor*	*non existent*	*don"t know*
Access to the facilities (by car or on foot)							
Availability of the facilities							
Quality of the facilities							
Sports staff							
Cleanliness							
Value for money							

Q29 **Do you feel this park is:**

Really natural..... *Quite formal* .....

Natural in some parts..... *Don't know*.....

Q30 **Do you like the park as it is?**

Yes..... *No*.....

Q31 **If no, should it be:**

More formal ?..... *More natural ?*.....

Q32 **Does this park give you the opportunity to feel connected to the history / heritage of your area?**

Yes..... *No* ..... *Don't know* .....

Q33 **How safe do you feel in the park?**

	Very safe	*safe*	*unsafe*	*very unsafe*	*never thought about it*

Q34 **If you do not feel safe please tell us why.**

Q35 **Do you feel there is a need for any facilities not currently provided in the park?**

Yes..... *No*.....

Q36 **If Yes to Question 35 please provide details**

Q37 **How important are the following to your enjoyment of Tooting Common ?**

	Very Important	*Important*	*Not Important*	*Don't Know*
Ease of getting to and using facilities				
Cleanliness				
Grass cutting				
Flowers and shrubs				
Toilets				
Catering/cafe etc				
Car Parking				
Play areas (under 5's)				
Older play and youth facilities				
Disabled access				
Seats and Bins				
Lighting				
Signage				
Staff				
Information				
Events				

Q38 **How do you rate Tooting Common?**

	very good	*good*	*fair*	*poor*	*very poor*	*don't know/not applicable*
As an enjoyable place to visit						
The general quality of the park						
Ease of getting to and using facilities						
Cleanliness						
Grass cutting						
Flowers and shrubs						
Toilets						
Catering/Cafe etc						
Car parking						
Play areas (under 5's)						
Older play and youth facilities						
Disabled access						

Seats and Bins
Lighting
Signage
Staff
Information
Events
Guided walks

SECTION 3 - ABOUT YOU

Q39 **Postcode**
91.6

Q40 **Age**

16 or under	*30-39*	*60-74*
17-19	*40-49*	*75 or over*
20-29	*50-59*	*Do not wish to answer*

Q41 **Gender**

Male *Female*

Q42 **Do you consider yourself to be disabled as defined by the Disability Discrimination Act 1995?** (The Disability Rights Commission (DRC) defines disability as "A physical or mental impairment which has substantial and long term adverse effect on a person's ability to carry out normal day to day activities".)

Yes *No* *Do not wish to answer*

Q43 **Equal Opportunities Monitoring- To help us monitor equal opportunities please indicate to which of these groups you consider that you belong :**

White (British or Irish)	*Black or Black British (Caribbean, African, any other Black background)*
White Other	*Chinese*
Mixed (White and Black Caribbean, White and Black African, White and Asian)	*Do not wish to answer*
Asian or Asian British (Indian Pakistani, Bangladeshi, any other Asian background	

Other Ethnic group (Please specify)

Q44 **Which of the following best describes your current situation?**

Working full time (30+ hours per week)	*On government work training programme*
Working part-time (less than 30 hours per week)	*Housewife/husband - full time in the home*
Retired	*Never worked*
Unable to work due to illness/disability	*None of these*
Unemployed	*Do not wish to answer*
In full time education (school/college/university)	

Q45 **Please indicate your household income**

Under £25,000	*£50,000 or above*
£25-£50,000	*Do not wish to answer*

THANK YOU FOR YOUR ASSISTANCE

Please return questionnaire in the pre-paid envelope provided to
Bone Wells Associates, Omnibus Business Centre, 39-41 North Road, London N7 9DP